

Frequently Asked Questions

Q1. Who can apply for the Household Support Fund Scheme?

The funding is to support low income households in the most need, particularly those including children and pensioners who would otherwise struggle with the rising costs of living. You must be living in West Berkshire

Q2. What is the funding for?

The funding can be awarded for:

- Energy & water –this can be any form of fuel that is used for cooking or lighting and water bills.
- Food
- Essentials linked to energy & water for example purchase of white goods used for cooking or storing food.
- Wider essentials- these will be considered on a case by case basis

Q4. What information & documents will be required?

- The online application form will require your basic details such as name, address, date of birth, National Insurance Number
- You will also need to upload evidence of any utility debt (if applicable)
- One full month's bank statement which shows your name, address and account details
- Evidence of your benefit entitlement (if applicable)
- If your application includes children we will need to see proof of child benefit award or evidence that they are included on your UC claim

Q3. How do I apply for the HSF Scheme?

You can apply by clicking on the link below and completing the online application form.

<https://www.westberks.gov.uk/householdsupportfund>

Q4. How will I know if my application has been received?

You will receive an automated e-mail with a reference number after you have submitted your form.

Q5. How will I know if my application has been approved or rejected?

You will receive an email advising you of the outcome i.e. if your application has been approved or reject

Q6. Are there any other sources of funding that I can access if I am unsuccessful for an allocation of the grant?

Yes our directory of service provides details for a number of organisations that offer advice and support in respect of finances that you may find useful: [Directory of Service- Money Advice](#)

There are also several Government funded schemes to help with the cost of living, further details can be found here: <https://www.gov.uk/browse/benefits/low-income>

Q7. Can I reapply if I have had a previous award?

If you received funding from the previous scheme before 31st March 2022 you will be able to reapply again. You will only have one successful award from this allocation of funding, this is to ensure that as many households as possible are support by the scheme.