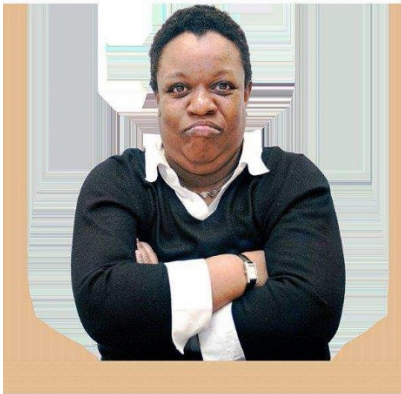




## **Making a complaint about Adult Social Care services**



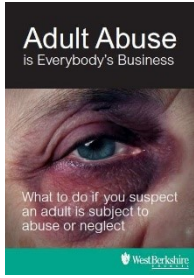
If you are unhappy let us know



Tell us what you want to complain about. You may want help from family, friends or your support worker to do this



If the person you are complaining on behalf of is able to give their consent regarding the complaint, then we will need to seek this before proceeding.



You can report abuse on our website at

<https://www.westberks.gov.uk/safeguardingadults>

Or phone 01635 519056

## Ways to complain:



Use our online form

[www.westberks.gov.uk/complaintsaboutcare](http://www.westberks.gov.uk/complaintsaboutcare)

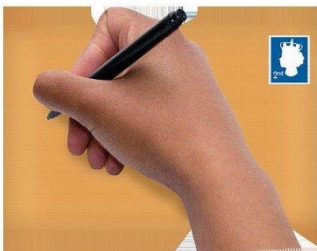


By email:

[complaintsadultsocialcare@westberks.gov.uk](mailto:complaintsadultsocialcare@westberks.gov.uk)



Talk to Alison Lewthwaite 01635 503391



In Writing:

The Complaints Manager Adult Social Care  
West Berkshire Council  
Market Street  
Newbury  
Berkshire RG14 5LD