

# Making a complaint about Adult Social Care services



in partnership with



If you are unhappy let us know



Tell us what you want to complain about. You may want help from family, friends or your support worker to do this



Report it

You can report abuse on our website at

[www.westberks.gov.uk/adultsafeguarding](http://www.westberks.gov.uk/adultsafeguarding)

Or phone 01635 519056

## Ways to complain:



Use our online form

[www.westberks.gov.uk/complaintsaboutcare](http://www.westberks.gov.uk/complaintsaboutcare)



By email:

[complaintsadultsocialcare@westberks.gov.uk](mailto:complaintsadultsocialcare@westberks.gov.uk)



Talk to Alison Lewthwaite 01635 503391



In writing:

The Complaints Manager Adult Social Care  
West Berkshire Council West Street House  
West Street  
Newbury  
Berkshire RG14 1BZ