

Planning Service Development Industry Forum

The Development Industry Forum members represent users of the Planning and Building Control Service at West Berkshire Council. Membership is broad in terms of work interest areas covering Architects, Builders, Consultants, Designers and Surveyors with representatives being spread geographically across the District.

Customers are invited to contact members of the Forum if they would like an independent opinion of the Planning Service or to comment on any aspect of the service where potential improvements are identified.

The Planning Service Development Industry Forum operates in addition to our usual customer feedback facilities available at the reception desk, through our website, by fax, telephone or by post.

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West Berkshire
C O U N C I L

Development Industry Forum – Terms of Reference

- To represent the views of Planning Services customers in respect of the service provided.
- To liaise with the Planning Service, to ensure effective communication with customers is provided, when new regulations, policies or changes are introduced.
- To bring to the attention of the Planning Service, complaints and compliments made by customers to individual members of the Forum.
- To be consulted by the Planning Service on proposals for service development and improvements.
- To positively assist the Planning Service to provide a high standard of service by making suggestions and presenting ideas.

If you would like to become a member of the Forum and help to develop our service further, please contact **Teresa Marshall** on **01635 519511**; or alternatively by email at: teresa.marshall@westberks.gov.uk.

Minutes from specific Forum Meetings are available at: www.westberks.gov.uk/planningforum.



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