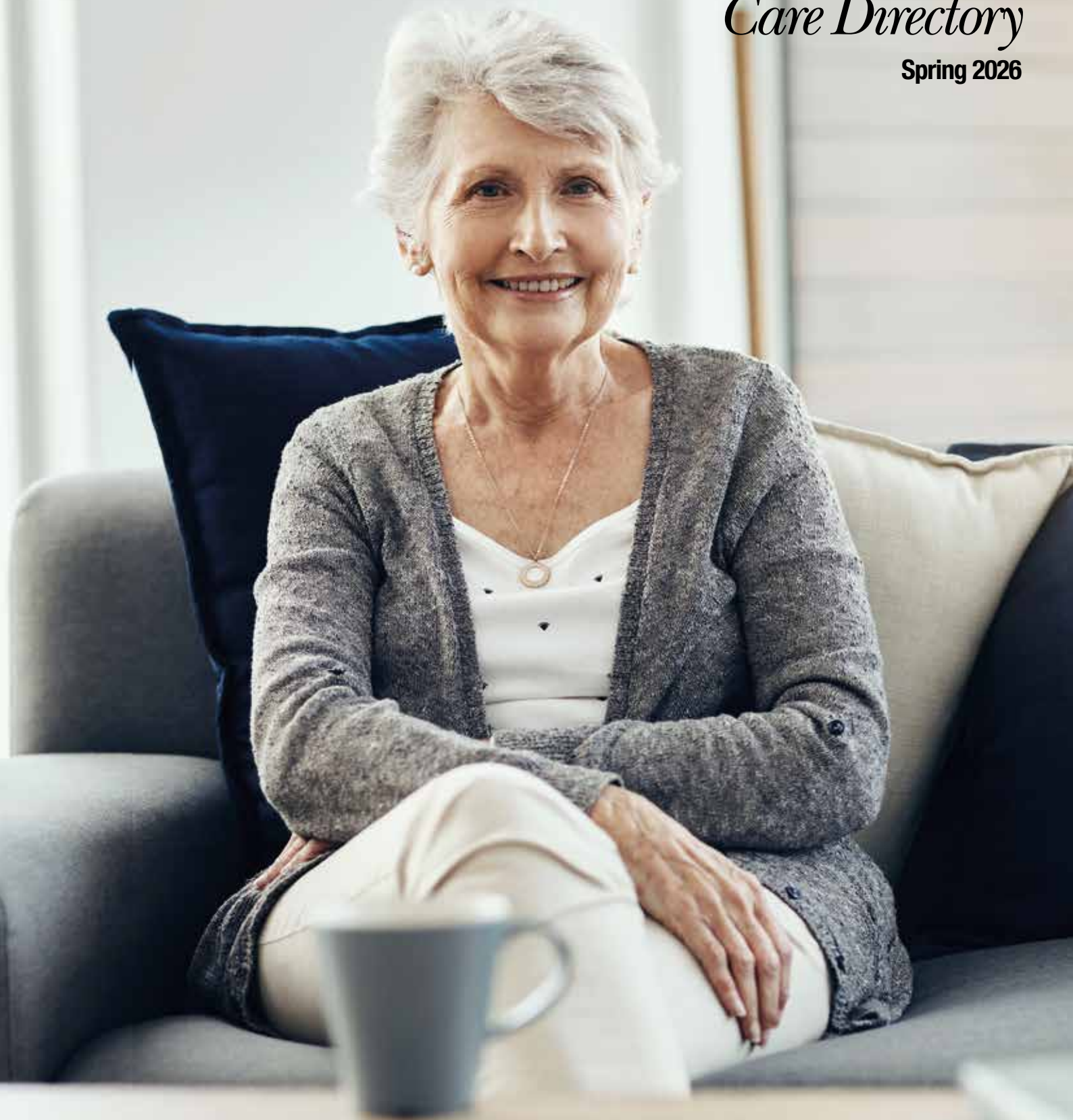


# BERKSHIRE

*Care Directory*

Spring 2026



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- Personal care
- Live in care
- Respite care
- Mental health support



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AND AROUND BERKSHIRE**

**01895 913777**

[www.cardeahealthcare.co.uk](http://www.cardeahealthcare.co.uk)

[berkshire@cardeahealthcare.co.uk](mailto:berkshire@cardeahealthcare.co.uk)

**"My daughter has been lucky enough to be supported by cardea for about 2 years ,Everyone I have met have been kind caring and passionate about the care they give and support offered. My daughter is extremely well cared for and happy"**

**Carol - Mother of service user**





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# “Impressed would be an understatement”

**For anyone who struggles to leave their home without support, at-home health services can be a lifeline.**

This is something that Derek Brown, who cares for his wife Margaret, knows only too well.

Specsavers is committed to ensuring that everyone has access to essential eye-health and hearing care – but also understands that it's not always easy for people like Margaret, who suffers from Alzheimer's disease, to attend in-store appointments.

That's why, for the past ten years, Specsavers Home Visits has provided comprehensive NHS-funded eye tests to anyone who's unable to visit a store unaccompanied. It's also started to provide free at-home hearing services in selected locations in the UK.

Derek called on the Specsavers Home Visits service when Margaret needed a routine eye test and it was too challenging to get to a store. He was blown away by the expert care that was delivered during the visit and the difference the new glasses made to his wife.

Although Margaret wasn't able to respond to the questions of the optician and their assistant, during the visit, they adapted their approach so they could prescribe the reading glasses that have expanded her world.

“If I was to say I was amazed, that would be an understatement,” says Derek. “What was so significant for me as a full-time carer was that the Specsavers experts were punctual, quiet-speaking and patient, reassuring Margaret with everything they did. The level of care expressed towards her was incredible.”

Derek, from Northallerton in North Yorkshire, has been the primary carer for Margaret, since her diagnosis with



Alzheimer's in early 2018. After she spent four weeks in hospital in 2022, Margaret's condition deteriorated, and she has since been confined to a hospital bed in the couple's living room, and a hoist to access a wheelchair. With multiple other health challenges, caring for Margaret is complex – but after 25 years of love and marriage Derek has risen to the challenge. As well as taking care of her everyday needs, he's been able to improve her quality of life thanks to Specsavers at-home service.

Following her at-home eye test, the optician suggested Margaret tried some reading glasses to help her enjoy looking at family photos.

Derek was unsure how she would adapt to wearing glasses but seeing her smile while looking at old family pictures told him everything he needed to know.

“If anyone is in any doubt about inviting Specsavers into their home, all I can say is: simply try it,” Derek says. “You won't regret it for a second.”

Derek now fights for better support and recognition for carers nationwide, and has launched a website ([www.dementiaguidance.co.uk](http://www.dementiaguidance.co.uk)) dedicated to helping carers like him across the UK. He's keen to ensure they have all the information they need – including the option of getting a comprehensive at-home eye test from Specsavers.



## Expert eye and hearing care tailored to your needs

For those eligible, our mobile experts will provide a comprehensive NHS-funded eye test from the comfort of your own home, with all the same care and thoroughness as you would receive in-store. Specsavers has now also started to roll out free at-home hearing services across the UK. To find out what locations this service is available in visit our website.

Our eye care and hearing services are tailored to each person and their needs. They are designed to provide eye care and hearing services that are as individual as they are and can be adapted to meet their changing circumstances and comfort levels.

### Why Choose Specsavers Home Visits?

- **Convenience:** Our experts come directly to you.
- **Personalised Care:** Visits are tailored to the individual's needs, with specialist equipment to ensure comfort and accuracy.
- **Peace of Mind:** Your loved one will receive the same kind of high-quality care as they would expect in-store.



To see if you or your loved one are eligible, call 0800 0890144 or visit [specsavers.co.uk/home-visits](http://specsavers.co.uk/home-visits)

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Further copies of the directory can be obtained from any of the Berkshire local authorities. Alternatively an ebook can be viewed here: [www.octagon.org.uk/berkshire/spring2026](http://www.octagon.org.uk/berkshire/spring2026)



# Introduction

*This Directory has been commissioned by the six Unitary Local Authorities in Berkshire*

**It provides information and advice to help you if you feel you need assistance with your everyday living arrangements.**

It contains information on:

- getting your care needs assessed
- alternative ways of meeting your care needs
- the financial help available from Social Services
- the different types of care homes and how they are regulated
- choosing the right care home
- home care agencies and how they are regulated
- choosing the right home care agency.

The directory also contains lists of:

- care homes and the needs they cater for
- home care agencies and the needs they cater for
- other sources of information and advice

The decision that you need help with your everyday living arrangements can be difficult and distressing – we hope that you find the Directory helpful.

## Making a decision about care

If you feel you need help with your everyday living arrangements, you should ask your local Social Services to assess your care needs. You are entitled to a Needs Assessment however much money you have. It is essential to have one if you think you may need financial support from Social Services.

**Please note:** Every effort has been made to ensure that the information in this Directory is correct at the time of going to print – however, things will change over time. Inclusion in this directory does not constitute a recommendation and we cannot give a view as to which of the care homes or home care agencies listed provide the best care or the widest range of services.



# How to contact Social Services

Contact information and where to find us

## West Berkshire Council

Adult Social Care  
Council Offices  
Market Street  
Newbury  
RG14 5LD  
01635 503050  
Email: [adultcare@westberks.gov.uk](mailto:adultcare@westberks.gov.uk)  
[www.westberks.gov.uk/adultcare](http://www.westberks.gov.uk/adultcare)



## Wokingham Borough Council

Adult Social Care  
P.O. Box 154,  
Shute End,  
Wokingham, Berkshire. RG40 1WN  
0118 974 6000  
Email: [wokinghambc@wokingham.gov.uk](mailto:wokinghambc@wokingham.gov.uk)  
[www.wokingham.gov.uk](http://www.wokingham.gov.uk)



**WOKINGHAM**  
BOROUGH COUNCIL

## Slough Borough Council

Observatory House  
25 Windsor Road  
Slough, Berkshire  
SL1 2EL  
01753 475111 option 1  
Email: [Adult.SocialCare@slough.gov.uk](mailto:Adult.SocialCare@slough.gov.uk)  
[www.slough.gov.uk](http://www.slough.gov.uk)



## Reading Borough Council

Adult Social Care  
Civic Offices, Bridge Street,  
Reading. RG1 2LU  
0118 937 3747  
Email: [community.care@reading.gov.uk](mailto:community.care@reading.gov.uk)



## Bracknell Forest Borough Council

Adult Social Care  
Time Square, Market  
Street, Bracknell.  
RG12 1JD  
01344 351500  
Email: [Adult.socialcare@bracknell-forest.gov.uk](mailto:Adult.socialcare@bracknell-forest.gov.uk)  
[www.bracknell-forest.gov.uk](http://www.bracknell-forest.gov.uk)



**Bracknell  
Forest  
Council**

## Royal Borough of Windsor & Maidenhead

Adult Services, Town Hall,  
St Ives Road, Maidenhead. SL6 1RF  
01628 683744 (Front Door)  
Email:  
[Adultsocialcarefrontdoor@RBWM.gov.uk](mailto:Adultsocialcarefrontdoor@RBWM.gov.uk)  
[www.rbwm.gov.uk](http://www.rbwm.gov.uk)



**THE ROYAL BOROUGH OF  
WINDSOR AND  
MAIDENHEAD**

# The Care Act 2014

## *What is it and what's changed?*

**The Care Act 2014 came into force on 1st April 2015 along with a range of new supporting regulations and a single set of new statutory guidance, which, taken together, describe how the Act should be applied in practice. The aim of the change was to simplify and modernise the system, which had become too complex and to introduce a new charging system.**

Care and support has changed to be more consistent across England. The Care Act marks a significant reform of social care services and simplifies the many acts of legislation into one modern law.

If you are in need of care and support or, if you are a carer, it is important to know how these changes will help you.

Care and support is the help some adults need to live as well as possible with any illness or disability they may have. It can include help with things like:

- washing
- dressing
- eating
- getting out and about
- keeping in touch with friends or family

## What has changed?

All councils are legally required to meet a national minimum level of care and support needs. If you are a carer, you will be entitled to an assessment of your needs, irrespective of whether the person you care for has eligible needs.

For the first time, if you, as a carer, have eligible needs of your own, you have the right to support from your council to help you carry on caring and look after your own wellbeing.

The main changes to care and support are:

- a national level of care and support needs across all councils
- councils work together to make sure you don't have a gap in your care if you move to another area in England
- more help for carers - find out more from your council and Carers Direct
- Deferred Payment agreements extended to all of England (so you shouldn't have to sell your home in your lifetime to pay for your care)

You could benefit from the changes if you:

- receive care and support
- support someone as a carer
- are planning for future care and support

To find out more about the changes and how you might benefit, visit [www.gov.uk/careandsupport](http://www.gov.uk/careandsupport)

You can also speak to your local council for more information and get advice about your circumstances.





# Alternative ways of meeting your care needs

## *What's the options?*

**Moving into a care home is not always the only option. It may be possible to get care and support in your own home, or move to sheltered accommodation.**

If you ask Social Services for help we will talk to you about your situation so that we can fully understand your needs and identify what sort of support will help you best. Our aim is to provide or arrange support and services to enable you to stay living in your own home for as long as you can and to help you stay as independent as possible.

The sorts of things we may organise include:

- help at home with your personal care (such as getting in and out of bed, washing, dressing etc)
- and practical tasks (such as shopping or paying bills)
- community meals – (through lunch clubs)
- adaptations and equipment or daily living aids to help you cope with a disability
- activities and friendship through day centres or other community activities
- information, advice and help on a range of practical issues such as claiming benefits, moving into more suitable accommodation and emergency alarm services.

To qualify for help from Social Services you have to meet our eligibility criteria. Our services are prioritised so that those whose safety and independence is most at risk get services first.

Some Adult Social Care Services are free, some have a fixed charge and some have a variable charge which is based on your ability to pay. There are also independent organisations which specialise in giving free legal and financial advice on paying for the cost of living in a care home.

If you don't qualify for financial help from Social Services there are many private agencies that offer home care and support services.

This directory has a section that lists all the care at home agencies that operate locally.

# Moving into a care home

## *Choosing the right home*

### Moving into a care home

If you are thinking of moving into a care home and think that you need help with paying for your place there, you must first ask Social Services to assess your needs. If your assessment shows that your needs can be met by help at home, we will explain the sorts of help we can arrange to help you stay living at home.

If your assessment shows that you are likely to need residential or nursing care, we will carry out a financial assessment to see if you are entitled to help towards the care home fees. If you qualify, we will tell you how much funding you are likely to get and how much you will have to pay yourself towards your care.

### Choosing a suitable home

If you and Social Services agree that the best outcome for you is to move into a care home, you should get information from as many different homes as possible.

### Types of care homes

All care homes have to be registered with the Care Quality Commission. To be registered they must meet the requirements laid out in the National Minimum Standards. If a home wishes to offer specialist services (such as nursing care) they must be registered for this.

### Homes registered as care homes only

Homes which are registered as care homes only, are for people who cannot manage to live without the help of other people. They provide accommodation, meals and help with personal care. Healthcare needs are met by community health services.

### Care homes that are also registered to provide nursing care

Some care homes are also registered to provide nursing care. This type of home can cater for people who have ongoing health needs that require the skills of qualified nurses. A qualified nurse must be on duty at all times.

### Specialist care homes

Other homes are set up and registered to provide specialist care for other types of needs such as physical disabilities, learning disabilities, mental health problems or dementia. They do this by providing appropriate services and facilities to meet these special needs.

Many homes are also registered to meet the needs of particular cultures or religions – they do this by employing staff who speak appropriate languages or by delivering services in a sensitive way.



# Paying for your care home

*Who qualifies and what are the charges?*

## Who qualifies for financial help from Social Services?

The rules about who can and can't get help with care home fees are set by the government.

Unlike health, care is not free at the point of use. Everyone has to contribute something towards their care costs now and this will continue in the future.

## Extending choice of accommodation

People who receive local authority financial support and whose care and support needs have been determined to be best met in a care home may choose more expensive accommodation than the amount set in their personal budget.

The additional costs associated with such choices (known as "top-up" payments) must be met by the person themselves ("first party top ups") or a third party such as a family member or friend, under a written agreement with the local authority. Currently, there are restrictions on the circumstances in which people themselves can make top-up payments.

However, the decision to make top up payments will remain completely optional and will, as now, be subject to the person making the payments being willing and able to do so and a written agreement with the local authority.

## Charges

There is no charge for having your needs assessed or a care plan drawn up. However, there are services for which we do make a charge. The amount will depend on your income and your ability to pay. As mentioned above, we can help you check that you are receiving all the state benefits you are entitled to.

If you receive Attendance Allowance or the care component of the Disability Living Allowance it will be taken as part of your income in calculating your financial contributions. However, these allowances will stop after four weeks unless you are responsible for the full cost of your care home placement.

## What to ask/look for when you visit a care home

Homes vary enormously in the services and facilities they offer. Although you will get some idea of what a home is like from its information, there are lots of details that you can only find out by visiting the property and asking questions.

We have put together a list of the sorts of things that you may want to look for and ask. You may find it helpful to photocopy this list so that you can keep a separate record for each home you visit. This will help you remember what you liked or disliked about each home when the time comes to make a decision.

We recommend that you arrange a trial stay at the home you are thinking of moving to before you commit yourself to a permanent move. Homes should be able to offer you a short stay from a few days up to a few weeks.

# Choosing a care home checklist

*Helping you choose the right home*

First impressions			
Were you met when you first arrived?		Do staff seem friendly and polite?	
Does it feel homely and welcoming?		Do the residents seem active, sociable and happy?	
Is it fresh, clean and well decorated?		Are the clothes people are wearing clean and ironed?	
Are the furnishings in good condition?			

Personal care			
Can the home provide personal care sensitively to meet your personal preferences and cultural needs?		Are there bathrooms & toilets near to the bedrooms?	
Can your relatives be involved in your care?		What additional personal care services are provided (e.g. hairdressing, chiropody)?	
How often can you have a bath?		Can you get up and go to bed when you want?	
Can you choose the day and time?		What would happen if your care needs change and you become more dependent?	
Can you have a bath or shower when you want to?		What would happen if the home felt it could no longer cope with your needs?	
Can you choose a bath or a shower?		What are the arrangements for laundry?	

Life within the home			
Is there a telephone where you can take calls in private and comfort?		Are there any rules or restrictions (e.g. going out, time of return etc)?	
Are there any restrictions on making or receiving calls?		Are there smoking and non-smoking areas?	
Is alcohol served or permitted?		Can you handle your own money? If not, what arrangements are in place?	
How are residents involved in decisions about life in the home?		What arrangements are there for religious observance?	
Can you have a telephone in your room?			

Accessibility			
Does the home have the right adaptations and equipment to meet your needs		Is there adequate provision for people with sight or hearing difficulties?	
Does the home have extra wheelchairs and walking aids available?		Are all areas accessible for wheelchair users?	

Bedrooms		
Are rooms single or shared? Is there a choice?		Can you lock your room and is there a secure place for valuables?
Are the bedrooms pleasant and properly equipped?		Can you bring in personal items such as furniture or pictures?
Can you re-arrange your room to suit yourself?		Can you re-decorate or carpet to your own choice?
Is there a call system for emergencies?		Can you control the heating in your room?
Are there sockets for a television or telephone in your room?		

Meals		
How much choice do you get about meals?		Can you choose what time you eat and who you sit with?
Is the food varied and interesting? (ask to look at recent menus)		Can you have meals in your room?
Can they cater for your special dietary needs?		Can you have snacks or drinks any time of the night or day?
Is anything special organised for birthdays or celebrations?		Can you help with ordinary daily activities, such as making a cup of tea?
Are there communal sitting rooms, both with and without TV?		Is there a separate dining room?
What are the shared living rooms like? Are they quiet or noisy?		Are there toilet facilities within easy reach of the communal facilities?

Activities		
What sorts of activities and entertainment are organised?		Can you continue to pursue your hobbies and interests?
Are outings and holidays arranged? How often? Are they additional cost?		Can you have your own flower bed or help in the garden?
Are escorts available if necessary?		Can you stay in your own room if you want to?
Is a library service available?		Is there access to the internet or Wi-Fi? Is it an additional cost?

# Choosing a care home checklist

*Helping you choose the right home*

Visitors			
Are visitors welcome at all times?		Can visitors stay overnight?	
Can visitors eat with you?		Is there somewhere private for you to talk with your visitors?	

Staff			
Are the staff friendly and welcoming?		Do staff talk to residents and how do they talk to them?	
Do staff respect the residents' rights and views?		What staff are available during the day and overnight?	

Health			
What happens if you are ill?		How is medication handled?	
Can you keep your own doctor? (check if your doctor is prepared to visit you there)		What arrangements are made for dentist, optician & chiropodist appointments?	
What happens about hospital stays and outpatient appointments?			

Gardens			
Are grounds/gardens attractive?		Are the paths level and all areas accessible?	
Is there somewhere to sit ?		Are they quiet?	

Terms and conditions			
Are the fees within your price range?		Is the notice to terminate reasonable?	
When and how do the fees change?		Can you keep your room if you are away?	
Do the fees include laundry, toiletries, extra care, activities etc?			



# Registration & inspection of care homes

*Care Quality Commission ensures good standard of care*

The Care Quality Commission was established by the Health and Social Care Act 2008 to regulate the quality of health and social care and look after the interests of people detained under the Mental Health Act.

All care homes must be registered with the Care Quality Commission and can only provide the type of care for which they are registered. To be registered, homes must show that they meet the National Minimum Standards identified by the Care Standards Act 2000. Homes must have their Certificate of Registration on display in the home – look for this when you visit.

All registered homes are inspected regularly by the Care Quality Commission to ensure that they continue to provide a good standard of care. These inspections look at every aspect of service provision, including the way the home is managed, the quality of staff and the training they are given, the activities and routines offered to residents, and the facilities that the home provides. After each inspection a report is produced – you can get copies of these reports from the Care Quality Commission.

## How to contact the Care Quality Commission

Berkshire is covered by the South-East Regional office:

London Head Office

Finsbury Tower

103-105 Bunhill Row

London EC1Y 8TG

03000 616161

e-mail: [enquiries@cqc.org.uk](mailto:enquiries@cqc.org.uk)

For more information about the Care Quality Commission and the National Minimum Standards go to the Care Quality Commission website [www.cqc.org.uk](http://www.cqc.org.uk)

## Your rights in a care home

When you move into a care home you have the right to live as normal a life as possible, as if you were still living in your own home. You are entitled to keep your full rights as a citizen and you have the right to:

- choose how you wish to lead your life and to receive suitable help to do so, regardless of disability or age
- be as independent as you want to be and to decide for yourself what you want to do
- go where you want as long as it is safe to do so
- be treated with dignity and respect at all times
- privacy and your own private space
- expect that the routines of the home, such as meal times, will suit your needs
- be fully involved in all decisions that affect you, either personally or to do with the home (your relatives or representatives should also be included)
- expect the home to help to keep you fit, alert and maintain as much independence as possible
- keep in touch regularly with family and friends and to be involved in activities taking place outside the home
- be treated with care and sensitivity.



# Care at Home Services (Domiciliary Care)

*Providing care and support in your own home*

## What is Care at Home?

Care at Home Services assist in enabling people to live as independently as possible in their own home, (including sheltered or Extra Care housing).

The Social Services Departments of each of the Berkshire Unitary Authorities seek to give individuals a greater say in how they live their lives and in the services they require to meet their everyday needs.

The Care at Home Service is designed to provide care and support to people living in their own home. It doesn't matter whether your home is owner-occupied, rented, sheltered housing or supported living.

Whilst considering the different care and support services available it may sometimes appear that a residential care home is the only option. It is possible, however, with the right assistance at the right time, to continue living independently in your home. Care at Home (also referred to as Domiciliary Care or Home Care) aims to promote independence in as many aspects of daily living as possible for people who require personal care and support in their home.

Independent sector organisations and the Local Authorities' Adult Social Care Services offer care and support to enable people to remain in their own homes as independently as possible. Specialist care staff work with frail and elderly adults, those with physical or sensory impairments, disabled children, and families, in their own homes.

They help people to regain skills and independence following illness or a hospital admission, and may also help prevent the need for residential home care.

Care staff are also trained in the use of hoists, manual handling, food hygiene and first aid, where these form part of the care required. A range of specialist training is also required to provide care to some user groups, such as people with a learning disability or dementia.

Care at Home should be considered if you require assistance with aspects of personal care, including getting up in the morning and going to bed at night, dressing, washing and maintenance of personal hygiene, and preparing drinks and meals. Care assistants also offer emotional support and encouragement.

All Care at Home organisations providing personal care are required to be registered with the Care Quality Commission. Inspection reports on each organisation are available from Care Quality

Commission (including the Care Quality Commission website: [www.cqc.org.uk](http://www.cqc.org.uk)) or from the Care at Home organisation itself and account should be taken of the report in making your choice.

## What do you need?

Care at Home is all about helping you to continue living comfortably, safely and independently in the way you have always done. Care and support is available for as short or as long a period as you need.

Services may include:

- Some housework and help to do chores around the home (and even in the garden), doing the washing and cleaning
- Cooking, shopping, collecting prescriptions and other tasks
- Providing a Community Meals Service (i.e. Meals-on-Wheels)
- Helping you to get out and about, or being company for you while your family go out
- Staying overnight if this would be helpful
- Helping you to get up in the morning, and get ready for bed in the evening, help with washing and bathing (we call this personal care)
- Help to settle back in when you come home from hospital, or if you need to get ready to go on holiday
- Providing equipment and adaptations to help with daily living for disabled people
- Help with exercises your doctor or another health professional has recommended
- Support with your medication
- Attending a Day Care Centre (i.e. Social and Personal Care, Rehabilitation and/or recreation in a Centre)
- Short-term (respite) care at home or in a care home (residential or nursing) (i.e. providing a break for carers)

Help can be an hour a week, or several times a day, or someone living in your home all the time (we call this a live-in service). Some elements of care and support listed above may be limited by each Local Authority's eligibility criteria if your service is provided or purchased from an independent sector provider by the Council.

## How can you find someone to help you?

This Care Guide is a good way to find which organisations might be able to help you. We have endeavoured to list all the care agencies registered with the Care Quality Commission who provide care services within the Berkshire area.

Some Berkshire Councils will only work with care agencies that have been accredited by their own Accreditation and Monitoring Team. They work closely with the providers in a supportive



and open way, providing advice and suggestions to help them provide better care services.

These accreditation and monitoring teams assess the quality of local care services against local and national standards. Those who meet the standards are published on accredited lists on each authority's website. Normally a search for 'Accreditation' will produce the results.

The individual Council's lists are updated regularly and contain details of care service providers for:

- Older People
- People with a Learning Disability
- People with a Physical Disability
- Domiciliary agencies (Care at Home)
- Employment agencies / businesses (for supplying staff to residential homes). There are various different types of service depending on what you need and want
- Personal care providers. They are listed in this Care Directory, and will provide you with some or all of the services above. You can contact them to ask more about this, and they will be happy to come and discuss your needs with you
- Live-in care providers. Some of the home care agencies listed specialise in this type of care service. They are indicated in this directory's list of home care agencies and, they will be able to explain what they can do to help you, if you need someone living in your home to provide
- Care and support

- Personal Budgets are an amount of money which the Council can allocate to help an adult with eligible social care needs to get the support they need in the form they choose

They give you more choice and control over how you want to receive your support.

There are lots of different options for managing your Personal Budget. You can choose to have the money in the form of a cash payment, or the local authority can arrange services on your behalf.

Other sources of information are advisory bodies like the Citizens Advice Bureau or Age UK.

Often the best source of information is someone who has used a provider before, and can recommend them personally.

Checks on care services can be made with the Care Quality Commission (see section in this Care Directory), as all personal care services must, by law, be registered and inspected by this Government body.



# Care at Home Services (Domiciliary Care)

*Providing care and support on your own home*

## How much will it cost?

Care at Home Services vary depending on what you want and the level of skill that your care worker may need. Standards and regulations have recently been introduced to ensure that people working in Care at Home services are selected, trained and supervised to make sure that you are looked after by someone who is competent, trustworthy and reliable. The cost of these safeguards is included in the fees charged by Care at Home providers.

In general, personal care is likely to cost between £21 - £28 per hour and live-in care from around £1000 - £1300 per week.

If you are purchasing care privately you should contact the various providers to get precise information about their charges. It is quite possible that fees vary across Berkshire depending on the availability of good carers and other factors.

## What do you do next?

There is a wide range of services to help you continue living comfortably, independently and safely in your own home. It will

be helpful, when you are choosing a service to have some idea about what you want, and it may be helpful to have someone else with you (a relative or a friend) to ensure that everything you need to know is covered.

It may be that as you discuss this with the Care at Home provider, they can suggest ways to help you that you had not considered. Most providers are very experienced in helping to look after people, and they may give you good advice about things to help you in your home, that you did not know about. It is part of their job to make things easier for you, which will mean that their care workers can help to look after you better.

If you choose a particular Care at Home provider, they will supply you with their customer (or service user) pack, which will include details of what you and they have agreed, and what to do if you are dissatisfied with their service. It is a statutory requirement that you have this information. The provider will also need to check with you at least twice annually in person, that you are satisfied with what you are receiving and to review your service with you.

## Live-in Care

*What is live-in care?*

**Live-in care is just that. It allows an individual, or couple, who may require more support than hourly or domiciliary care to remain in the comfort and familiarity of their own home rather than move into a care home. They have one-to-one, high quality 24/7 support from a carefully matched carer who lives with them.**

Depending on the provider and level of care agreed, core services typically include: help with mobility and safety, personal care, medication, night time support, shopping, cooking, housework, pet care, admin, trips out and appointments, plus companionship and emotional support. Many carers are specially trained to cope with conditions such as dementia, stroke, MS, Parkinson's or palliative care.

Live-in fees can compare favourably with residential care homes, especially where couples are looked after together. Costs vary depending on requirements, for instance some people may need simple companionship and support with housekeeping, others may have complex medical needs. Live-in care can be ongoing or for shorter term respite, such as helping people get back on their feet after hospital discharge.



# Complaints about care services

## Speak up

**It is important that when you move into a home or receive care in your own home you feel able to complain about anything that goes on – this could be the way you are treated by the staff, or the services and facilities provided. You should also feel able to make comments about the service and make suggestions to help improve them.**

Under the National Minimum Standards, care homes and care at home agencies are required to have a simple and easy to use complaints procedure so that you know how to complain and feel confident about making a complaint when, and if, you need to. The home or the agency should give you written information about their complaints procedure, that tells you what you can do if you are unhappy with their services, and about their process for resolving complaints.

It is always best to tell the care staff as soon as you have a problem – if they don't know you are unhappy or upset they won't be able to sort things out. However, if you don't feel comfortable complaining to them (or you aren't happy with the way your complaint was dealt with) you can contact the Care Quality Commission local area office. They will liaise with the home or the agency and make sure that your complaint is dealt with effectively.

If your complaint is about a breach of regulations they will take action against the home or the agency.

You can contact the Care Quality Commission at:

### **Care Quality Commission**

Citygate, Gallowgate, Newcastle upon Tyne NE1 4PA  
03000 616161  
enquiries@cqc.org.uk

Alternatively, if your place is funded by Social Services you can complain to your own social worker/care manager or you can contact the designated complaints officer for your social services department:

#### **Complaints Team, Adult Social Services**

Bracknell Forest Borough Council  
Time Square, Market Street,  
Bracknell RG12 1JD  
01344 351736  
asc.complaints@bracknell-forest.gov.uk

#### **Complaints Team, Adult Social Care**

Slough Borough Council  
Observatory House  
25 Windsor Road  
Slough, Berkshire SL1 2EL  
01753 475111  
complaints@slough.gov.uk  
adult.socialcare@slough.gov.uk

#### **Complaints Manager**

Adult Social Care  
West Berkshire District Council  
Council Offices  
Market Street  
Newbury RG14 5LD  
01635 503391  
complaintsadultsocialcare@westberks.gov.uk

#### **Complaints and Compliments**

Royal Borough of Windsor and  
Maidenhead  
Town Hall  
St Ives Road  
Maidenhead SL6 1RF  
01628 683857  
complaintsandcompliments@rbwm.gov.uk

#### **Customer Relations Manager**

Freepost RTLS-CKGX-RKLL  
Reading Borough Council, Customer  
Relations Team  
Civic Offices, Bridge Street,  
Reading RG1 2LU  
Complaints Line: 0118 937 2905  
Complaints Email:  
socialcare.complaints@reading.gov.uk

#### **Complaints Manager**

Community Care  
Wokingham Borough Council  
P.O. Box 151 Shute End  
Wokingham RG40 1WH  
0118 974 6000



# Other sources of information & advice

## Contact information

### Citizens Advice Bureau

Contact your local office.

### Age UK

Age Concern and Help the Aged have joined forces to become Age UK. Age UK publish a range of factsheets offering information and advice on a wide range of topics including moving into a care home, and care at home.

These can be downloaded from their website [www.ageuk.org.uk](http://www.ageuk.org.uk)  
0800 1696565

### The Relatives' And Residents' Association

Can offer support and advice on any matter concerned with residential care and publish useful guides: 'On being a relative' and 'Guilt' covering the emotional aspects of having a relative move into a care home.

HELPLINE: 0207 359 8136

[www.relres.org](http://www.relres.org)

### Independent Age

Offers general advice on private and voluntary residential accommodation for older people, on care at home and offers advice on funding for long-term care.

[www.independentage.org](http://www.independentage.org)

ADVICE LINE: 0800 319 6789

### [www.bettercaring.co.uk](http://www.bettercaring.co.uk)

A website offering general information and advice on care, including a list of helplines, funding care, and a searchable database of homes.

### Elderly Accommodation Counsel

Provides advice on finding and paying for all types of housing for older people, including sheltered housing, residential care, nursing homes, and homes which accept people with mental and physical disabilities. It also provides advice on assessing the suitability of your own home, and the possibilities of adapting it or getting care at home.

[www.housingcare.org](http://www.housingcare.org)

0800 3777070

### Government Services

For advice on government services and information: [www.gov.uk](http://www.gov.uk)

### How a professional care fees adviser can help you

There are two types of care advice services:

- professional financial advice, and
- non-regulated general advice.

Both types of service can explain how the care system works and how you can best manage your care needs. Only a qualified and regulated adviser can give you financial advice on the best way to pay your care fees. This professional is also known as a specialist care fees adviser.

[www.payingforcare.org/care-fees-advice](http://www.payingforcare.org/care-fees-advice)

### Tea and friendship on Sunday afternoons

Contact the Elderly hold free monthly Sunday afternoon tea parties for people aged 75 and over who live alone and would enjoy socialising with a small group of all ages. Transport is provided. Call Freephone 0800 716543 or visit [www.reengage.org.uk/join-a-group/what-happens-at-an-event](http://www.reengage.org.uk/join-a-group/what-happens-at-an-event) for more information.



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# Registered care homes, care homes with nursing, local authority care homes and independent hospitals in Berkshire

*The list of registered care homes was provided by the Care Quality Commission and only includes homes that were registered at the time of going to print. Homes going through the registration process may have since achieved registration. For a complete and up-to-date list of care homes in the area please contact the Commission's area office.*

## Bracknell Forest Council

### Care Homes



Care Home	Contact details	Client Group	No of Beds
<b>Astbury Manor Care Home</b> Crowthorne Road North, Bracknell RG12 7AU Registered Manager: Evelyn Repkovas Owner: Avery Healthcare	01344 359100 astburymanor.admin@averyhealthcare.com www.averyhealthcare.co.uk/care-homes/berkshire/ bracknell/astbury-manor	Residential Care, Dementia Care & Respite Care	64
<b>Beech House Residential Home</b> London Road, Binfield, Bracknell RG42 4AB Registered Manager: Kailash Khanal Owner: Charnley Care Homes Ltd	01344 451949 kailash@beechhouse-dementiacarehome.co.uk www.beechhouse-dementiacarehome.co.uk	Older People/ Dementia	31
<b>Buckler's Lodge Care Home</b> Woodcote Green, Crowthorne, Berkshire RG45 6HZ Owner: Greensleeves Care	01344 377970 www.greensleeves.org.uk	Dementia Old Age Physical Disability Sensory Impairment	80
<b>Edwina Place</b> London Road, Binfield, Bracknell, Berkshire, RG42 4AA Registered Manager: Ewa Bredel	0203 195 151 referrals@choicecaregroup.com www.choicecaregroup.com	Mental Health conditions	12
<b>Farley Gardens Care Home</b> Turnpike Road, Binfield, Bracknell, RG42 1FW Registered Manager: Simona Cioinac Owner: Barchester	01344 208210 farley.gardens@barchester.com	Residential care, Dementia Care, Respite/Short Stay	62
<b>Fourways Residential Care Home</b> 45 Scotland Hill, Sandhurst GU47 8JR Owner: Fourways residential Home LTD	01252 871751 director@fourwaysresidentialhome.co.uk www.fourwaysresidentialhome.co.uk	Older People/ Dementia	20
<b>Heathlands Care Centre</b> Crossfell, Widridings, Bracknell RG12 7RX Owner: Windsar Care Limited	01344 425650 info@heathlandscarecentre.co.uk www.heathlandscarecentre.co.uk	Older People Dementia Mental health conditions	46
<b>Pinehurst Care Centre</b> 38-44 Duke's Ride, Crowthorne RG45 6ND Registered Manager: Cliff Hutchings Owner: Forest Healthcare Ltd	01344 774233 pinehurst@foresthc.com www.foresthc.com/	Older People	47
<b>St. Brendans Care Home</b> 44 Sandhurst Road, Crowthorne, Bracknell, Berkshire RG45 7HU Registered Manager: Miranda Smith Owner: B&M Care	01344 779318 stbrendans@bmcare.co.uk	Residential	62

# Bracknell Forest Council

## Care Homes



Care Home	Contact details	Client Group	No of Beds
<b>St Christopher's Care Home</b> Ascot Priory, Priory Road, Ascot SL5 8RS Registered Manager: Fidelma Tinneney Owner: Ascot Residential Homes Ltd	01344 884079 info@arhltd.com www.ascotresidentialhomes.co.uk	Older People	25
<b>The Lodge</b> 21 Roundshead drive, Warfield RG42 3RZ Owner: Voyage 1 Limited	thelodge@voyagecare.com	Residential Home (Learning Disabilities)	5

# Bracknell Forest Council

## Care Homes with Nursing



Care Home	Contact details	Client Group	No of Beds
<b>Bickerton House</b> Warfield Road, Bracknell, RG12 2JB Owner: Care UK	01344 981764 Jo.Anderson@careuk.com	Older people/ dementia/physical disability	77
<b>Bracknell Care Home</b> Crowthorne Road, Bracknell RG12 7DN Registered Manager: Jenean Howarth Owner: Their Perfect Care	01344 484584 jenean@theirperfectcare.co.uk www.theirperfectcare.co.uk	Older People/ Physical Disability	30
<b>Haldane House Nursing Home</b> 127 Yorktown Road, Sandhurst GU47 9BW Registered Manager: Sharon Flint Owner: Haldane House Limited - Bhanu Bhatti	01252 872218 07802429207 registered.manager@haldanehouse.co.uk bhanu.bhatti@haldanehouse.co.uk www.atkinsonshomes.com	Older People/ Dementia/Physical Disability	25
<b>St David's Nursing Home</b> Ascot Priory, Priory Road, Ascot SL5 8RS Registered Manager: Fidelma Tinneney Owner: Ascot Residential Homes Ltd	01344 884079 info@arhltd.com www.ascotresidentialhomes.co.uk	Older People	39

# Bracknell Forest Council

## Local Authority Homes



Care Home	Contact details	Client Group	No of Beds
<b>Waymead Short Term Care</b> St Anthony's Close, Binfield Road, Bracknell RG42 2EB Registered Manager: Miss Sarah Faulkner Owner: Bracknell Forest Borough Council	01344 353333 sarah.faulkner@bracknell-forest.gov.uk www.bracknell-forest.gov.uk	Learning Disabilities	10

Care Home	Contact details	Client Group	No of Beds
<b>1 Uppingham Gardens</b> Caversham Park Village, Reading RG4 6SP Registered Manager: Mr Richard Adams Owner: Voyage 1 Ltd	0800 035 3776 referrals@voyagecare.com www.voyagecare.com	Learning Disability	7
<b>159 Wensley Road</b> Coley Park, Reading RG1 6DU Registered Manager: Mr Munyaradzi Ngaru Owner: Mrs Olayinka Bukola	0118 958 9022 dcs.manager@hotmail.co.uk	Learning Disability	4
<b>26 St Barnabas Road</b> Emmer Green, Reading RG4 8RA Registered Manager: Mrs Amanda Luker Owner: Voyage 1 Ltd	0800 035 3776 referrals@voyagecare.com www.voyagecare.com	Learning Disability	6
<b>29 Briants Avenue</b> Caversham, Reading RG4 5AY Registered Manager: Miss Stacey Michelle Milligan Owner: Voyage 1 Ltd	0800 035 3776 referrals@voyagecare.com www.voyagecare.com	Learning Disability	3
<b>2a &amp; 2b Mayfair</b> Tilehurst, Reading RG30 4QY Registered Manager: Mrs Amanda Aragon Owner: Voyage 1 Ltd	0800 035 3776 referrals@voyagecare.com www.voyagecare.com	Learning Disability	10
<b>30 Richmond Road</b> Caversham, Reading RG4 7PR Registered Manager: Miss Leigh Horton Owner: Voyage 1 Ltd	0118 946 3282 info@voyagecare.com www.voyagecare.com	Learning Disability	5
<b>Apple Blossom House</b> 34 St. Ronans Road, Reading, RG30 2QE Registered Manager: Mrs Amanda Luker Owner: Voyage 1 Ltd	(0118) 950 8548 referrals@voyagecare.com www.voyagecare.com	Learning Disability	6
<b>The Boltons</b> 4 College Road, Reading RG6 1QD Registered Manager: Mr Vijaye Juggurnauth Owner: The Boltons Care Home Ltd	0118 926 1712 theboltons.carehome24@gmail.com www.theboltons.co.uk	Older People/Mental Health, Dementia	27
<b>Carisbrooke</b> 341 Peppard Road, Emmer Green, Reading RG4 8XG Registered Manager: Mr Khamis Khalid Juma Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	6
<b>Chilmington House</b> Armada Court, Westcote Road, Reading RG30 2ES Registered Manager: Miss Claire Louise Koczubik Owner: Chilmington Homes Limited	0118 956 7877 www.chilmingtonhomes.co.uk	Learning & Physical Disability	7
<b>Coombe House</b> The Coombe, Streatley-on-Thames, Reading RG8 9QL Registered Manager: Ms Suzanne Howard Owner: Mrs C Windebank	01491 872174 suzanne@coombehouse.co.uk www.coombehouse.co.uk	Older People	24





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Care Home	Contact details	Client Group	No of Beds
<b>Downshire House</b> 9 Downshire Square, Reading RG1 6NJ Registered Manager: Ms Norvi Sonido Cipriano Owner: Aston Care Ltd	0118 959 5648 downshire@astoncarehomes.co.uk www.astoncarehomes.co.uk	Learning Disability	8
<b>Hazeldene</b> 127 - 131 Wantage Road, Reading RG30 2SL Registered Manager: Mrs Sadie Caren Marku Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	10
<b>Jigsaw Creative Care Ltd</b> Unit 1B, Priory Court, Wood Lane, Beech Hill, Reading, Berkshire, RG7 2BJ Registered Manager: Mr David Milward Owner: Jigsaw Creative Care Ltd	0118 988 9686 info@jigsawcreativecare.co.uk / thondieki@jigsawcreativecare.co.uk www.jigsawcreativecare.co.uk	Learning Disability	3
<b>Lakeside Residential Home</b> 25 Whiteknights Road, Reading RG6 7BY Registered Manager: Miss Magdalena Burdzy Owner: Colleycare Limited (t/a B&M Care)	0118 926 8369 info@bmcare.co.uk www.bmcare.co.uk	Older People/ Dementia	72
<b>Life Care Corporation Ltd</b> 29-31 Cressingham Road, Reading RG2 7RU Registered Manager: Miss Lorraine Woolford Owner: Mr Satbir Ahluwalia	0118 986 8944 info@mulberrycare.org.uk www.mulberrycare.org.uk	Older People/ Dementia	41
<b>Maitland House</b> 11 Maitland Road, Reading RG1 6NL Registered Manager: Mrs Tracy Jane Frampton Owner: Abbeyfield Wey Valley Society Limited	0118 957 2826 enquiries@abbeyfieldreading.org www.abbeyfield.com	Older People	28
<b>Moorlands Rest Home</b> 987 Oxford Road, Tilehurst, Reading RG31 6TN Registered Manager: Mrs Koomari Ramdany Owner: Mr & Mrs Sundith Ramdany	0118 942 7522	Older People	12
<b>Mulberry Care Ltd</b> 155a Wokingham Road, Reading RG6 1LP Registered Manager: Angel Ivanov Owner: Mulberry Care Ltd	0118 926 1544 mulberrycare01@mulberrycare.org.uk www.mulberrycare.org.uk	Older People/ Dementia/Learning Disabilities over 65	35
<b>Navara Lodge</b> 1009 Oxford Road, Tilehurst, Reading RG31 6TL Registered Manager: Mr Poorun Bhugooa Owner: Mr & Mrs Poorun Bhugooa	0118 942 4692 navaralodge@outlook.com	Older People	18
<b>Parkview</b> 1 Armour Road, Tilehurst, Reading RG31 6EX Registered Manager: Khamis Juma Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	9
<b>Pembroke Lodge</b> 32 Alexandra Road, Reading RG1 5PF Nominate Individual: Mr Samuel Joseph D'Cruz	0118 941 4200 management@pembrokecare.com www.pembrokecare.com	Older People/ Dementia	20
<b>Peppard House</b> 45 Woodcote Road, Caversham, Reading RG4 7BB Registered Manager: Jackie Carter Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	7

Care Home	Contact details	Client Group	No of Beds
<b>Quality Care Providers</b> 51a Circuit Lane, Southcote, Reading RG30 3HB Registered Manager: Mrs Osarumen Odiase Owner: Quality Care Providers Ltd	0118 966 6832 info@qualitycareproviders.co.uk www.qualitycareproviders.co.uk	Learning Disability	6
<b>Signature at Caversham</b> 2 Willow View, Caversham, Reading RG4 6LB Registered Manager: Miss Laura Hulett Owner: SSL Caversham OPOLP	0118 911 3055	Nursing and Nursing Dementia	86
<b>St Luke's &amp; The Oaks Residential Home</b> Marshlands Square, Caversham, Reading RG4 8RP Registered Manager: Miss Danielle Louise Johnson Owner: Colleycare Limited (t/a B&M Care)	0118 946 1424 info@bmcare.co.uk www.bmcare.co.uk	Older People/ Dementia	78
<b>Yew Tree Lodge</b> 17-19 Redlands Road, Reading RG1 5HX Registered Manager: Mr LekhLimbu Owner: Partnerships in Care 1 Ltd (t/a The Priory Group)	0118 931 3534 adultcare@priorygroup.com www.partnershipsincare.co.uk	Mental Health, excluding learning disability or dementia	16

Care Home	Contact details	Client Group	No of Beds
<b>Beacher Hall Care Home</b> 42 Bath Road, Reading RG1 6PG Registered Manager: Sushma Baral-Sharma Owner: Bupa Care Homes	0118 321 7926 CareHomeEnquiries@Bupa.com www.bupa.co.uk/beacher-hall	People 18+, Physical Disabilities, Learning Disabilities, Complex Care, Respite, Rehabilitation, Spinal Injuries, Brain Injuries	70
<b>Florence House</b> 16-22, Westcote Road, Reading RG30 2DE Contact: Carmelia Pimentel Owner: Jasmine Care Ltd	0118 959 0684 cp@florencecare.net enquiries@florencecare.net	Older People/ Dementia/Physical Disabilities	79
<b>Northcourt Lodge</b> 65 Northcourt Avenue, Reading RG2 7HF Registered Manager: Mrs Revathy Jayakumar Owner – Mr Harbhajan Surdhar	0118 987 5062 manager@northcourtlodgenursinghome.co.uk www.northcourtlodgenursinghome.co.uk	Older People	22
<b>Parkside Care Home</b> Parkside Road, Reading RG30 2DP Registered Manager: Mrs Malgorzata Zbroch (Maggie) Owner: Bupa Care Homes	0118 217 9303 CareHomeEnquiries@Bupa.com www.bupa.co.uk/parkside	Older People	75
<b>The Devonshire</b> Rodway Road, Tilehurst, Reading RG30 6TP Registered Manager: Lizzy Gondo Owner: Maria Mallaband Care Group	0118 972 8360 manager.thedevonshire@mmcg.co.uk www.mmcgcarehomes.co.uk/care-homes/the-devonshire-care-home-reading	Older People/ Dementia	137

Care Home	Contact details	Client Group	No of Beds
<b>188 Whitley Wood Lane</b> Reading RG2 8PR Registered Manager: Mrs Rachel Jerrard Owner: Reading Borough Council	0118 937 5347 rachel.jerrard@reading.gov.uk www.reading.gov.uk	Learning Disability	6

Care Home	Contact details	Client Group	No of Beds
<b>Applegarth Care Home</b> 24 Huntercombe Lane North, Maidenhead SL6 0LG Owner: Mr Harbhajan Surdhar Registered Manager: Ms Andrina Fry	01628 663287 manager@applegarthcarehome.co.uk www.applegarthcarehome.co.uk	Older People and Dementia	20
<b>Common Road</b> 131 Common Road, Slough SL3 8SX Registered Manager: Matin Humayuin Owner: Look Ahead Care & Support	01753 592454 info@lookahead.org.uk www.lookahead.org.uk	Learning Disability	1
<b>Langley Haven Care Home</b> 30 Rambler Lane, Slough SL3 7RR Registered Manager: Mr Udhav Bhatta Owner: Mr Salim Dhalla	01753 527300 uddhav@langleyhaven-dementiacarehome.co.uk www.langleyhavendementiacarehome.co.uk	Older People & Dementia	35
<b>R.E.A.C.H. - 1 Yew Tree Road</b> Slough, SL1 2AA Registered Manager: Mrs Issara Marsden Owner: R.E.A.C.H. Ltd	01753 524621 office@reach-disabilitycare.co.uk www.reach-disabilitycare.co.uk	Learning Disability	8
<b>R.E.A.C.H. - 178 Lower Cippenham Lane</b> Cippenham, Slough SL1 5EA Registered Manager: Ms Diane Stamper Owner: R.E.A.C.H. Ltd	01628 666132 office@reach-disabilitycare.co.uk www.reach-disabilitycare.co.uk	Learning Disability	12
<b>R.E.A.C.H. - 2a Upton Court Road</b> Slough SL3 7LX Registered Manager: Mr Ashish Ahlawat Owner: R.E.A.C.H. Ltd	01753 570222 office@reach-disabilitycare.co.uk www.reach-disabilitycare.co.uk	Learning Disability	8
<b>Seymour House</b> 21-25 Seymour Road, Slough SL1 2NS Registered Manager: Mrs Sharanjit Cangha Owner: Committed Care Services Ltd	01753 820731 07720 635819 sharan@committedcareservices.com www.committedcareservices.com	Learning Disability	6
<b>Stoke House</b> 6 Stoke Poges Lane, Slough, SL1 3NT Registered Manager: Mr Ranjit Singh Randhawa Nominated Individual: Mrs Balwinder Kaur Randhawa Owner: Optimum Specialised Homes Ltd	07977 012206 Stoke_House@outlook.com	Learning Disability	6
<b>Sunnybrook Care Home</b> 151 Burnham Lane, Slough SL1 6LA Registered Manager: Mrs Vaida Elliot Owner: Mrs Vaida Elliot	01628 290 500 Vaida@forgetmenotburham.co.uk https://forgetmenotburham.co.uk	Older People	16

Care Home	Contact details	Client Group	No of Beds
<b>Oak House</b> Forest Close, Wexham Road, Slough SL2 4FA Registered Manager: Bozena Szczepaniak Owner: Care UK Community Partnerships Ltd	01753 528419 Bozena.szczepaniak@careuk.com www.oakhouseslough.co.uk	Older People/ Dementia	120
<b>Oxford House Nursing Home</b> 204 Stoke Road, Slough SL2 5AY Registered Manager: Miss Amanda Jean McMahon Owner: Mrs Johnston	01753 536842 info@oxfordhousecare.com www.oxfordhousecare.com	Older People	34
<b>Salt Hill Care Centre</b> 16-20 Bath Road, Slough SL1 3SA Registered Manager: Mr Dave Ansu Conteh Owner: Windsar Care Ltd	01753 575150 info@salthillcare.co.uk www.salthillcare.co.uk	Older People/ Dementia	53
<b>Windmill Care Centre</b> 104 Bath Road, Slough SL1 3SY Registered Manager: Mr Louis John Capadosa Owner: Maria Mallaband Care Group	01753 213010 manager.windmill.care.centre@mmcg.co.uk www.mmcgcarehomes.co.uk	Older People/ Dementia/EMI Residential	53
<b>Windsor Care Centre</b> 1 Burlington Road, Slough, SL1 2JS Registered Manager: Ms Sadiya Abdi Owner: Windsar Care Ltd	01753 517789 info@windsorcarecentre.co.uk www.windsorcarecentre.co.uk	Older People/ Dementia	69

Care Home	Contact details	Client Group	No of Beds
<b>30 Broad Lane</b> Upper Bucklebury, Reading RG7 6QJ Registered Manager: Mrs Teresa Smith Owner: Voyage 1 Ltd	01635 871191 info@voyagecare.com www.voyagecare.com	Learning Disability (over 65); Physical Disability	6
<b>Appletrees</b> Chapel Row, Bucklebury, Reading RG7 6PB Registered Manager: Vanya Gorka Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	8
<b>Baily Thomas House</b> Haysoms Drive, Greenham, Thatcham RG19 8EX Registered Manager: Dudu Beeson Owner: Dimensions (UK) Ltd	01635 47218 www.dimensions-uk.org	Learning Disability (over 18)	6
<b>Boxgrove</b> Little Heath Road, Tilehurst, Reading RG31 5TY Registered Manager: Jade MacDonald Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	11
<b>Bradbury Cottage</b> 5-6 Priors Court Cottages, Priors Court Road, Hermitage, Thatcham RG18 9JT Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation	01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk	Learning Disability, Autism young people 19-25 years	8 in four 2 bed flats
<b>Braeburn Lodge</b> Bath Road, Beenham, Reading RG7 5JB Owner: Milkwood Care Limited	01189 306 469 braeburn@milkwoodcare.co.uk www.milkwoodcare.co.uk	Older People	12
<b>Chaffinches</b> St Anne's Opportunity Centre, 108 Paynesdown Road, Thatcham RG19 3TE Registered Manager: Miss Jaana Pirnes Owner: St Anne's Opportunity Centre Ltd	01635 874836 jaana.stannes@btconnect.com	Learning Disability	3
<b>Charlotte House</b> 4 Charlotte Close, Hermitage, Thatcham RG18 9TU Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation	01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk	Learning Disability, Autism young people 19-25 years	5
<b>Clayhill Road</b> 43 Clayhill Road, Burghfield Common, Reading RG7 3HF Registered Manager: Andrew Newman Owner: Dimensions Ltd	0118 983 5047 www.dimensions-uk.org	Learning Disability	6
<b>Coombe House</b> The Coombe, Streatley-on-Thames, Reading RG8 9QL Registered Manager: Ms Suzanne Howard Owner: Mrs J Windebank	01491 872174 suzanne@coombehouse.co.uk www.coombehouse.co.uk	Older People	24
<b>Dove Cottage</b> 1-2 Priors Court Cottages, Priors Court Road, Hermitage, Thatcham RG18 9JT Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation	01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk	Learning Disability, Autism young people 19-25 years	6
<b>Downview</b> 11-12 Downview, Park Street, Hungerford RG17 0ED Registered Manager: Theo Lock Owner: T and S Shoemith and L Clements	01488 683087 theo.downview@gmail.com lorraine.downview@gmail.com www.downviewresidentialhome.co.uk	Learning Disability	7

Care Home	Contact details	Client Group	No of Beds
<b>Hillview Farm</b> Ashmore Green Rd, Ashmore Green, Thatcham RG18 9ER	01635 866429	Supported Living	23
<b>Just Homes</b> 3 New Hill, Purley-on-Thames, Reading RG8 8HA Registered Manager: Janet Sibanda Owner: Just Homes	0118 962 4887 mary.eales@btconnect.com www.justhomes.info	Learning Disability	3
<b>Kestrels</b> 84 Hambridge Road, Newbury RG14 5TA Registered Manager: Mrs Joy Aldridge Owner: St Anne's Opportunity Centre Ltd	01635 40862 joy.stannes@btconnect.com	Learning Disability	5
<b>Little Heath Court</b> Little Heath Road, Tilehurst, Reading RG31 5TX Manager: Eliza Gibbons Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	8
<b>Newton House</b> 404 London Road, Benham Hill, Thatcham RG18 3AA Registered Manager: Ms Tracey Parker Owner: Achieve Together	01635 529817 tracey.parker@achievetogether.co.uk www.achievetogether.co.uk	Learning Disability	7
<b>Oaklands</b> 5 The Green, Theale, Reading RG7 5DR Registered Manager: Mrs Sylwia Duda Owner: Voyage 1 Ltd	0800 035 3776 referrals@voyagecare.com www.voyagecare.com	Learning Disability	6
<b>The Old Vicarage</b> Parsonage Lane, Hungerford RG17 0JB Registered Manager: Mr Gary Devlin Owner: Cygnet	01488 683 634 sc.referrals@cygnethealth.co.uk www.cygnethealth.co.uk	Learning Disability	13
<b>Purley Park Trust - Acorn House</b> 20 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Emma Atkinson Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	5
<b>Purley Park Trust - Duncan House</b> 18 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Mrs Louise Collett Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	8
<b>Purley Park Trust - Elizabeth House</b> 14 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Ms Katherine Page Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	7
<b>Purley Park Trust - Parry House</b> 15 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Adam Todd Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	8
<b>Purley Park Trust - Slade House</b> 17 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Ms Vic Gerring Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	8
<b>Purley Park Trust - Watson House</b> 12 Huckleberry Close, Purley-on-Thames, Reading RG8 8EH Registered Manager: Mr Kasun Pattiyage Owner: Purley Park Trust	0118 942 7608 larryg@purleyparktrust.org www.purleyparktrust.org	Learning Disability	7



## West Berkshire

### Care Homes

Care Home	Contact details	Client Group	No of Beds
<b>Robin Cottage</b> 3-4 Priors Court Cottages, Priors Court Road, Hermitage, Thatcham RG18 9JT Registered Manager: Emma Louise Mackay Owner: Priors Court Foundation	01635 247202 mail@priorscourt.org.uk www.priorscourt.org.uk	Learning Disability, Autism young people 19-25 years	6
<b>Rowan Cottage</b> Sulhamstead Road, Burghfield, Reading RG30 3SB Registered Manager: Jacqueline Slater Owner: CHOICE Limited	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disabilities	9
<b>Winchcombe Place</b> Maple Crescent, Newbury RG14 1LN Registered Manager: Claire Cullen Owner: Care UK	0333 434 3096 www.careuk.com/winchcombe	Older People/ dementia care	80
<b>Your Choice Services</b> Jacob's Well, West Street, Newbury, Berkshire RG14 1BD Registered Manager: Michelle Greenfield Owner: West Berkshire Mencap	01635 778127 Michelle.greenfield@wbmencap.org		18 flats – across three supported living houses

## West Berkshire

### Care Homes with Nursing

Care Home	Contact details	Client Group	No of Beds
<b>Argyles Care Home</b> Pound Street, Newbury RG14 6AE Registered Manager: Jane Edwards Owner: Bupa Care Homes	01635 598 264 CareHomeEnquiries@Bupa.com www.bupa.co.uk/argyles	Older People	48
<b>Bayford House Care Home</b> Rookwood, Stockcross, Newbury RG20 8LB Registered Manager: Christine Hutchings Owner: Bupa Care Homes	01488 758 103 CareHomeEnquiries@Bupa.com www.bupa.co.uk/bayford-house	Older People	59
<b>Beacher Hall Care Home</b> 42 Bath Road, Reading RG1 6PG Registered manager: Sushma Baral-Sharma Owner: Bupa Care Homes	0118 321 7926 CareHomeEnquiries@Bupa.com www.bupa.co.uk/beacher-hall	People 18+, Physical Disabilities, Learning Disabilities, Complex Care, Respite, Rehabilitation, Spinal Injuries, Brain Injuries	70
<b>Optalis - Hollies Care Home</b> Reading Road, Burghfield Common, Reading RG7 3BH Registered Manager: See CQC website Owner: Optalis	0118 977 8600 info@optalis.org.uk www.optalis.org.uk	Older People, Dementia Care, Respite	58

Care Home	Contact details	Client Group	No of Beds
<b>Hungerford Care Home</b> Wantage Road, Hungerford Newtown RG17 0PN Registered Manager: Julie Daley Owner: Gold Care Homes	01488 853329 hungerford@goldcarehomes.com www.goldcarehomes.com/hungerford	Older People, Dementia, nursing, old age/elderly care	52
<b>Newbury Grove Care Home</b> 370 London Road, Newbury RG14 2QH Home Manager: Adarsh Kurian Owner: Care UK	0333 006 8906 adarsh.kurian@careuk.com www.careuk.com/newbury-grove	Older People, Dementia/ Alzheimer's, Old Age/Elderly Care, Physical Disability	68
<b>Parkside Care Home</b> Parkside Road, Reading RG30 2DP Registered Manager: Malgorzata Zbroch Owner: Bupa Care Homes	0118 217 9303 CareHomeEnquiries@Bupa.com www.bupa.co.uk/parkside	Older People	75
<b>Thatcham Court Care Home</b> Chapel Street, Thatcham RG18 4QL Registered Manager: Abby Terry Owner: Bupa Care Homes	01635 890 585 CareHomeEnquiries@Bupa.com www.bupa.co.uk/thatcham-court	Dementia Care	60
<b>The Donnington Care Home</b> Wantage Road, Newbury RG14 3BE Registered Manager: Mrs Tania Mosdell Owner: Bupa Care Homes	01635 521272 CareHomeEnquiries@Bupa.com www.bupa.co.uk/the-donnington	Older People	37

Care Home	Contact details	Client Group	No of Beds
<b>Birchwood</b> Birchwood Road, Newbury RG14 2PP Home Manager: Liam Lewis Owner: West Berkshire Council	01635 33967 Birchwood@westberks.gov.uk https://www.westberks.gov.uk/carehomes	Caring for adults over 65, Caring for adults under 65 Dementia, Physical Disabilities, Sensory Impairments	60
<b>Notrees</b> 10 High Street, Kintbury, Hungerford RG17 9TW Registered Manager: Charlotte Clark Owner: West Berkshire Council	01488 658332 notrees@westberks.gov.uk https://www.westberks.gov.uk/carehomes	Caring for Adults over 65 years, Caring for adults under 65 years, Dementia, Sensory Impairments	16
<b>Willows Edge</b> Hutton Close, Shaw, Newbury RG14 1HJ Residential Unit Manager: Jacqui Preston Owner: West Berkshire Council	01635 45252 Willows@westberks.gov.uk https://www.westberks.gov.uk/carehomes	Caring for Adults over 65 years, Dementia, Physical Disabilities, Sensory Impairments	36

Care Home	Contact details	Client Group	No of Beds
<b>43 Station Road</b> Wraysbury TW19 5ND Registered Manager: Rugare Mtingwazi Owner: Voyage 1 Ltd	01784 483154 info@voyagecare.com www.voyagecare.com	Learning Disability	6
<b>87 Pinkneys Road</b> Pinkneys Green, Maidenhead SL6 5DT Registered Manager: Heather Louise Brookfield Owner: Voyage 1 Ltd	01628 626167 info@voyagecare.com www.voyagecare.com	Learning Disability	3
<b>Boulters Lock Residential Care Home</b> 56 Sheephouse Road, Maidenhead SL6 8HP Registered Manager: Gurmeet Ubhie Owner: Hartford Care (2) Ltd	01628 634985 boulterslock@hartfordcare.co.uk www.hartfordcare.co.uk	Older People/ Dementia	32
<b>Bramerton</b> Upper Bray Road, Bray, Maidenhead SL6 2DB Registered Manager: Kim Winston Owner: CHOICE Ltd	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	11
<b>Clara Court</b> 21 Courthouse Road, Maidenhead SL6 6JE Registered Manager: Gladys Chironga Owner: Care UK Community Partnerships Ltd	01628 776022 gladys.chironga@careuk.com www.careuk.com/care-homes/clara-court- maidenhead	Older People/ Dementia/Learning Disability/Physical Disability/Mental health conditions	76
<b>Disabilities Trust - 25 Welby Close</b> Maidenhead SL6 3PY Registered Manager: Mrs Lise-Lotte Thorngate Owner: The Disabilities Trust	01628 824154 info@thedtgroup.org www.thedtgroup.org	Learning Disability	3
<b>Eton House Residential Homes</b> 68 Eton Road, Datchet SL3 9AY Registered Manager: Miss Lynn Wootton Owner: Eton House Residential Home	01753 547251 enquiries@eton-house.co.uk www.eton-house.co.uk	Older People/ Dementia	26
<b>Fearnley House</b> 86 Straight Road, Old Windsor SL4 2RX Registered Manager: Rosaleen Breen (acting) Owner: CHOICE Ltd	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	4
<b>Herewards House</b> 15 Ray Park Avenue, Maidenhead SL6 8DP Registered Manager: Mr Jeet Rukunny Owner: Herewards House Limited	01628 629038 herewardshouse@yahoo.co.uk www.qualitycarehomes.net	Older People/ Dementia	27
<b>Heronsmede</b> 88 & 90 Straight Road, Old Windsor SL4 2RX Registered Manager: Mildred Chawanda Owner: CHOICE Ltd	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	8
<b>Meadowbank Care</b> 44 Braywick Road, Maidenhead SL6 1DA Registered Manager: Mrs Supinderjeet Brar Owner: Cedar House Care Home Limited	01628 781186 meadowbank.uk@btconnect.com www.meadowbankcare.com	Older People	22
<b>Nightingales Care Home</b> Islet Road, Maidenhead SL6 8LD Registered Manager: Mrs Richelle Dix Owner: Thames Carehome Ltd	01628 621494 riccidix@aol.com www.woodgatehealthcare.com	Older People	17

Care Home	Contact details	Client Group	No of Beds
<b>Normanhurst Residential Home</b> 26 High Town Road, Maidenhead SL6 1PB Registered Manager: Adam Heeroo Owner: Normanhurst Care Limited	01628 632618 stay@normanhurst.co.uk www.normanhurst.co.uk	Older People/ Dementia	23
<b>Osborne House</b> 90 Osborne Road, Windsor SL4 3EN Registered Manager: Ms Greta Warner Owner: Advance Housing & Support Ltd	01753 856185 info@advanceuk.org www.advanceuk.org	Learning Disability	9
<b>Tregona</b> 3 Edith Road, Maidenhead SL6 5DY Registered Manager: Heather Louise Brookfield Owner: Voyage 1 Ltd	01628 789433 info@voyagecare.com www.voyagecare.com	Learning Disability	3
<b>White House</b> 334 Horton Road, Datchet, Slough SL3 9HY Registered Manager: Sara Bruce Owner: CHOICE Ltd	0203 195 0151 referrals@choicecaregroup.com www.choicecaregroup.com	Learning Disability	9
<b>White Lodge Care Home</b> White Lodge, Bisham Road, Marlow SL7 1RP Registered Manager: Roderick Ting Owner: White Lodge Care Home Ltd	01628 898281 whitelodge_bisham@tiscali.co.uk www.whitelodgecare.com	Older People/ Dementia/Physical Disability	23
<b>Winton House</b> 51 Dedworth Road, Windsor SL4 5AZ Registered Manager: Donna Bristow	01753 856466 donna@abbeyfieldmaidenhead.org Abbeyfield (Maidenhead) Society Ltd	Older People	29

Care Home	Contact details	Client Group	No of Beds
<b>Apple Hill</b> Henley Road, Hurley, Maidenhead SL6 5LH Registered Manager: Tercy Bheka Owner: Henley Healthcare Ltd	01628 823200 info@applehill.org.uk www.applehill.org.uk	Older People/ Dementia/Learning Disability/Physical Disability/Mental health conditions/ people detained under MHA/Sensory Impairments	42
<b>Ascot Grange Care Home</b> Bagshot Road, Sunninghill, Ascot, Berkshire SL5 9PR General Manager: Mark Deadman Owner: Avery Healthcare	01344 377524 enquiries.ascotgrange@averyhealthcare.co.uk averyhealthcare.co.uk		
<b>Cherry Garden Nursing Home</b> Breadcroft Lane, Littlewick Green, Maidenhead SL6 3QF Registered Manager: Ms Conilyn Luispro Owner: Amberbrook Limited	01628 825044 cherry.garden@btconnect.com www.cherrygardennursinghome.com	Older People/Caring for adults under 65 yrs/Dementia/ Physical disabilities	36
<b>Dormy House</b> Ridgemount Road, Sunningdale SL5 9RL Registered Manager: do not have this information at present Owner: Caring Homes Healthcare Group Ltd	01344 872211 dormy@ariacare.co.uk www.ariacare.co.uk	Older People/ Dementia	88
<b>Foxleigh Grove Nursing Home</b> Forest Green Road, Holyport, Maidenhead SL6 3LQ Registered Manager: Mr Mark Aram Owner: Mr Mark Aram	01628 673332 info@foxleighgrove.co.uk www.foxleighgrove.co.uk	Older People/ Physical Disability	39
<b>Harwood House Nursing Home</b> Spring Lane, Cookham Dean, Maidenhead SL6 6PW Registered Manager: Ms Morag Forsyth Owner: Harwood House Limited	01628 478000 home@harwoodhouse.co.uk www.harwoodhouse.co.uk	Older People	35
<b>Larchfield House</b> Larchfield Road, Maidenhead SL6 2SJ Registered Manager: Mr Clifford Grand-Scrutton Owner: H Plus Care Ltd	01628 639428 manager@larchfieldcare.com www.hplus.care	Older People/ Dementia	75
<b>Larkland House Care Centre</b> London Road, Ascot SL5 7EG Registered Manager: Miranda Morgan Owner: Care UK Community Partnerships Limited	01344 872121 manager.larklandhouse@careuk.com http://www.careuk.com/care-homes/larkland- house-ascot	Older People/Caring for adults under 65 yrs/Dementia/Mental health conditions/ Physical disabilities/ Substance misuse problems	78
<b>Longlea Nursing Home</b> Fifield Road, Fifield, Maidenhead SL6 2PG Nominated Individual: Mr Vlad Nastasa Owner: Longlea Ltd	01628 634201 longlea@Atkinsonshomes.com http://www.atkinsonshomes.com	Older People	22
<b>Lynwood Care Centre</b> Lynwood Court, Rise Road, Sunninghill, Ascot SL5 0FG Registered Manager: Nicola Hall Owner: Ben-Motor and Allied Trades Benevolent Fund	01344 298100 nicola.hall@ben.org.uk www.lynwoodcare.co.uk	Older People/Caring for adults under 65 yrs/Dementia/ Physical disabilities/ Sensory impairments	96

Care Home	Contact details	Client Group	No of Beds
<b>The Manor Care Home</b> Church Road, Old Windsor SL4 2JW Registered Manager: Tracey Ann Davis Owner: Greensleeves Care	01753 832920 <a href="http://www.greensleeves.org.uk">www.greensleeves.org.uk</a>	Older People/ Dementia/Mental health conditions/ Physical disabilities/ Sensory Impairments	65
<b>Mountbatten Grange</b> Helston Lane, Windsor, SL4 5GG Interim Manager: Debbie Winwood Owner: Care UK	03333315859		
<b>Queens Court</b> 1 Dedworth Road, Windsor SL4 5AZ Registered Manager: Debbie Winwood Owner: Care UK	01753 967930 <a href="mailto:ruth.sohail@careuk.com">ruth.sohail@careuk.com</a> <a href="http://www.careuk.com">www.careuk.com</a>	Older People	62
<b>Sandown Park Care Home</b> 61 Vale Road, Windsor SL4 5JY Registered Manager: Mrs Shahnaz Mohamad Owner: Healthcare Homes (LSC) Limited	01753 833140 <a href="mailto:manager@sandowpark.healthcarehomes.co.uk">manager@sandowpark.healthcarehomes.co.uk</a>	Older People/Caring for adults under 65 yrs/Dementia	95
<b>Signature of Ascot</b> Burleigh Road, Ascot. SL5 7LD Registered Manager: Raina Jordan Owner: Signature Senior Lifestyle Operations Ltd	01344 988476		
<b>St Mark's Care Home</b> 110 St Mark's Road, Maidenhead SL6 6DN Registered Manager: Hazel Corrigan Owner: Bupa Care Homes	01628 918 379 <a href="mailto:CareHomeEnquiries@Bupa.com">CareHomeEnquiries@Bupa.com</a> <a href="http://www.bupa.co.uk/st-marks">www.bupa.co.uk/st-marks</a>	Older People/ Dementia	80

Care Home	Contact details	Client Group	No of Beds
<b>Optalis - Allenby Road</b> Maidenhead SL6 5BF Registered Manager: Judith Nalusiba Owner: Optalis	0118 977 8600 <a href="mailto:info@optalis.org">info@optalis.org</a> <a href="http://www.optalis.org">www.optalis.org</a>	Learning Disability	8
<b>Optalis - Homeside Close</b> Maidenhead SL6 7RB Registered Manager: Check CQC Owner: Optalis	0118 977 8600 <a href="mailto:info@optalis.org">info@optalis.org</a> <a href="http://www.optalis.org">www.optalis.org</a>	Learning Disability	8
<b>Optalis - Winston Court</b> Halifax Road, Maidenhead SL6 5HU Registered Manager: Check CQC Owner: Optalis	0118 977 8600 <a href="mailto:info@optalis.org">info@optalis.org</a> <a href="http://www.optalis.org">www.optalis.org</a>	Learning Disability	8

Care Home	Contact details	Client Group	No of Beds
<b>1 Longmore Road</b> 1 Longmore Road, Whitely Wood, Reading, Berkshire, RG2 8QG Registered Manager: Ms Linda Neilson Owner: Voyage 1 Ltd	(0118) 986 7457 calliemayne@voyagecare.com	Learning Disability/ Supported Living	7
<b>Abbeyfield Winnersh</b> Woodward Close, Winnersh, Berkshire RG41 5NW Operations Manager: Susan Smart Owner: Abbeyfield Society	0118 977 4246 s.smart@abbeyfield.com	Learning Disability, Mental Health, Physical Disability	62
<b>Alexandra Grange</b> Oaklands Drive, Molly Millars Lane, Wokingham RG41 2RU General Manager: Mrs Pinky Nacario Ibarrientos Owner: Hallmark Care Homes (Wokingham) Ltd	0118 912 3210	Older People	55
<b>Ashton</b> 38 Sarum Crescent, Ashton, Wokingham, Berkshire, RG40 1XF Home Manager: Rose Marau Owner: Anthony Toby Homes Trust	0118 977 2334	Learning Disability	3
<b>Beech House</b> 49 Crockhamwell Road, Woodley, Wokingham, RG5 3JY Registered Manager: Mrs Patima Silimay Owner: Voyage 1 Ltd	0800 035 3776 referrals@voyagecare.com www.voyagecare.com	Learning Disability, Mental Health, Physical Disability	6
<b>Belamie Gables</b> 210 Hyde End Road, Spencers Wood, Reading RG7 1DG Home Manager: Jade Absolom Owner: Nadam Care Ltd	0118 988 3417 jade.absolom@nhs.net	Older People, Mental Health, Physical Disability	20
<b>Cornerways</b> 32 Arbor Lane, Winnersh, Wokingham RG41 5JD Home Manager: Mrs Ligia Birt Owner: Voyage 1 Ltd	0800 035 3776 referrals@voyagecare.com www.voyagecare.com	Learning Disability, Mental Health, Physical Disability	8
<b>Dimensions - 6 Sadlers Lane</b> Winnersh, Wokingham RG41 5AJ Manager: Caroline Muriuki Owner: Dimensions (UK) Ltd	07392 197252 caroline.muriuki@dimensions-uk.org	Supported Living	4
<b>Down Lodge</b> 11 Sturges Road, Wokingham RG40 2HG Managing Director: Vaida Elliott Owner: Down Lodge Residential Care Ltd	07900 242393 downlodge@hotmail.co.uk	Older People	16
<b>Hilltop House</b> 30 Hilltop Road, Twyford, Reading RG10 9BN Manager: Janette Hitti Owner: Hilltop House Ltd	0118 934 0053 janette.hilltophouse@hotmail.com	Older People, Mental Health, Physical Disability	8
<b>Lovat House</b> 6 Crescent Road, Wokingham RG40 2GB Manager: Ms Fiona Honeyman Owner: Mr Ian Tappin	0118 978 6750 info@lovatthhouse.co.uk	Older People, Mental Health, Physical Disability	26

Care Home	Contact details	Client Group	No of Beds
<b>Lynden Hill Clinic</b> Lynden Hill Lane, Kiln Green, Berkshire RG10 9XP Contact: Anne Ikin Owner: Lynden Hill Clinics Limited	0118 940 1234 enquiries@lynden-hill-clinic.co.uk www.lyndenhill.com	Post-operative care, respite and rehabilitation	28
<b>Magnolia Lodge</b> 42 Hollow Lane, Shinfield, Berkshire RG2 9BT Contact: Karolina Ahmed Owner: Care Tech Community Services Ltd	0118 988 8732 magnolia.lodge@caretech-uk.com www.caretech-uk.com	Learning Disability	10
<b>Multi-Care</b> 375 Old Whitley Wood Lane, Reading RG2 8PY Manager: Adama Challe		Learning Disability	4
<b>Murdoch House</b> 1 Murdoch Road, Wokingham RG40 2DL Home Manager: Louise Hulme Owner: Belmont Healthcare (Murdoch) Limited	0118 978 5423 contractlibrary@fshc.co.uk	Older People	27
<b>Onuward</b> 98 Elm Road, Earley, Reading, RG6 5TD Registered Manager: Rencz, Senta Owner: Kharis Solutions Limited	0333 012 4016		
<b>Optalis - Loddon Court</b> Wokingham Road, Earley, Reading RG6 7ER Locality Manager: Dudu Beeson Owner: Optalis	0118 977 8600 info@optalis.org www.optalis.org	Respite	8
<b>Ravenswood Village - Copper Beech</b> Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Miss Nadine Hodge Owner: Norwood Schools Ltd	01344 755645 info@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	4
<b>Ravenswood Village - Eretz</b> Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Alan Manley Owner: Norwood Schools Ltd	01344 755513 info@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	10
<b>Ravenswood Village - Kadimah</b> Ravenswood Village, Nine Mile Ride, Crowthorne, Berkshire RG45 6BQ Home Manager: Robert Wilman Owner: Norwood Schools Ltd	01344 755574 robert.wilman@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	11
<b>Ravenswood Village - Pamela Barnett</b> Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Matt Martin Owner: Norwood Schools Ltd	01344 755625 info@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	16
<b>Ravenswood Village - The Elms</b> Ravenswood Village, Nine Mile Ride, Crowthorne, Berkshire RG45 6BQ Home Manager: Mark Sklar Owner: Norwood Schools Ltd	01344 755576 mark.sklar@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	11



Care Home	Contact details	Client Group	No of Beds
<b>Ravenswood Village - The Farmhouse</b> Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Home Manager: Robert Wilman Owner: Norwood Schools Ltd	01344 755 533 robert.wilman@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	8
<b>Ravenswood Village - The Firs</b> Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Lisa Brown Owner: Norwood Schools Ltd	01344 755580 info@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	10
<b>Ravenswood Village - The Green</b> Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Home Manager: Carol Goodall Owner: Norwood Schools Ltd	01344 755568 carol.goodall@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	13
<b>Ravenswood Village - The Orchard</b> Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Nadine Hodge Owner: Norwood Schools Ltd	01344 755585/558 nadine.hodge@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	11
<b>Ravenswood Village - The Tager Centre</b> Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Carol Goodall Owner: Norwood Schools Ltd	01344 755632/5681 carol.goodall@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	16
<b>Ravenswood Village - Tikvah &amp; Tikvah Woodpeckers</b> Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Home Manager: Alex Brain Owner: Norwood Schools Ltd	01344 755614 alex.brain@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	8
<b>Ravenswood Village - Tova</b> Nine Mile Ride, Ravenswood Village, Crowthorne RG45 6BQ Registered Manager: Eliamani Andrews Owner: Norwood Schools Ltd	01344 755646/5549 eliamani.andrews@norwood.org.uk www.norwood.org.uk	Learning Disability, Supported Living	8
<b>The Rookery Cottage</b> 249 Shinfield Road, Shinfield, Reading RG2 8HE Registered Manager: Mrs Sylwia Duda Owner: Voyage 1 Ltd	0800 035 3776 referrals@voyagecare.com www.voyagecare.com	Learning Disability, Mental Health, Physical Disability	6
<b>Shinfield View</b> School Green, Shinfield, Reading RG2 9EH Registered Manager: Jodie Whatmore Owner: Berkley Care Shinfield Limited	0118 467 4727 jodie.whatmore@berkleycaregroup.co.uk	Dementia	66
<b>Staverton</b> 25 Murdoch Road, Wokingham RG40 2DQ Registered Manager: Linda Gent Owner: Anthony Toby Homes Trust	0118 989 1557 linda.gent@tobyhomes.org.uk	Learning Disability	14

Care Home	Contact details	Client Group	No of Beds
<b>Optalis - Suffolk Lodge</b> Rectory Road, Wokingham RG40 1DH Registered Manager: See CQC website Owner: Optalis	0118 977 8600 info@optalis.org www.optalis.org	Older People/ Dementia	34
<b>Valerie's Rest Home</b> 20 Ravenswood Avenue, Crowthorne RG45 6AY Home Manager: Shelley Young Owner: S.E.S Care Homes Ltd	01344 761701 s.young@sescarehomes.co.uk www.sescarehomes.co.uk	Older People	17
<b>Warren Lodge Care Centre</b> Warren Lane, Finchampstead, Wokingham RG40 4HR Home Manager: Goce Kostadinovski Owner: Forest Healthcare Ltd	0118 973 4576 goce.kostadinovski@foresthc.com www.foresthc.com	Older People/ Dementia	55
<b>Wild Acres Care Home</b> 440 Finchampstead Road, Finchampstead, Wokingham RG40 3RB Registered Manager: Andrina Fry Owner: Wild Acres Care Home Ltd	0118 973 3670 manager@wildacrescarehome.co.uk www.wildacrescarehome.co.uk	Older People	26

Care Home	Contact details	Client Group	No of Beds
<b>Austen House</b> Kilnsea Drive, Lower Earley, Reading RG6 3UJ Home Manager: Sevinj Hashimova Owner: Barchester Healthcare Ltd	0118 911 3018 austen@barchester.com www.barchester.com	Older People/ Dementia	79
<b>Optalis - Bluebell House</b> Barkham Rd, Wokingham RG41 2RP Registered Manager: Ruth Sohail Owner: Optalis	0118 977 8600 info@optalis.org www.optalis.org	Registered Care Home with Nursing for older people with Dementia and or Nursing needs	50
<b>Bridge House Nursing Home</b> 64 High Street, Twyford RG10 9AQ Registered Manager: Annie Lampard Owner: Bridge House Holdings Limited	0118 934 0777 homemanager@bridgecare.org www.bridgecare.org	Older People, Mental Health, Physical Disability	47
<b>Glebelands Care Home</b> Woolf Drive, Glebelands Road, Wokingham RG40 1DU Home Manager: Dorina Hirta Owner: Greensleeves Homes Trust	0118 974 3260 doina.hirta@greensleeves.org.uk www.greensleeves.org.uk	Older People, Mental Health, Physical Disability	42
<b>Parsons Grange</b> Westall Street, Shinfield, Reading RG2 9AU Registered Manager: Ali Rozina Owner: Care UK Community Partnerships Ltd	0118 321 1569	Older People	68
<b>Prince Philip Duke of Edinburgh Court</b> Mole Road, Sindlesham, Wokingham, RG41 5AE Registered Manager: Abigail Cranston Owner: Royal Masonic Benevolent Institution	0118 978 7496 acranston@rmbi.org.uk www.rmbi.org.uk	Older People, Mental Health, Physical Disability	90
<b>Sonning Gardens Care Home</b> Old Bath Road, Sonning, Berkshire RG4 6TQ General Manager: Susan Johnstone Owner: Avery Healthcare	0118 334 5595 enquiries.sonninggardens@averyhealthcare.co.uk averyhealthcare.co.uk	Older People, Mental Health, Physical Disability	100
<b>West Oak</b> Murray Road, Wokingham RG41 2TA General Manager: Charles Sadler Owner: Barchester Healthcare Ltd	0118 979 5100 charles.sadler@barchester.com www.barchester.com	Older People/ Dementia	63
<b>Woodbury House</b> Jouldings Lane, Farley Hill, Swallowfield, Reading RG7 1UR Home Manager: Jade Allwood Owner: Belmont Healthcare (Woodbury) Limited	0118 911 1224 jade.allwood@brighterkind.com www.brighterkind.com	Older People	38

# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>360 Care</b> Range Road, Finchampstead, Wokingham, Berkshire RG40 3NR Owner Ms. Elaine Eddy	Tel: 0118 973 3297 elaine.eddy@googlemail.com	Domiciliary Care; Meals on Wheels
<b>A2Dominion Care &amp; Support</b> Care & Support Office, Chimney Court, Shilling Close, Tilehurst, Reading RG30 4EN Registered Manager: Mrs Fiona Meaden	Tel: 0118 950 5204 Fax: 0118 959 4892 info@A2dominion.co.uk www.a2dominion.co.uk	Domiciliary Care
<b>Aaron Abbey Care Services Limited</b> Unit 12, Indigo House, Mulberry Business Park, Fishponds Road, Wokingham RG41 2GY Registered Manager: Dr Emmanuel Zyambo	Tel: 07557 665337 admin@aaronabbeycare.co.uk www.Aaronabbeycare.co.uk	Domiciliary Care
<b>A &amp; T Caring Services</b> Ocean House, First Floor, The Ring, Bracknell RG12 1AX Registered Manager: Andrew Nyabango	Tel: 01344 666061 Fax: 01344 388001 Andrew@atcaringservices.co.uk www.atcaringservices.co.uk	Domiciliary Care
<b>Abicare Services Limited</b> Abihouse, 1a Brunel Rd, Salisbury SP2 7PU Registered Manager: Becky Randall	Tel: 01722 342777 help@abicare.co.uk www.abicare.co.uk	Live-in care
<b>Abi-Support LTD</b> Baptist House, 129 Broadway, Didcot, Oxon OX11 8XD Registered Manager: Margaret Abioke	Tel: 01235 519508 / 07837 626557 info@abi-support.co.uk www.abi-support.co.uk	Domiciliary care, living in supported living and physical and learning disability
<b>Absolute Care (UK) Limited</b> 4a Arkwright Road, Reading RG2 0LU Contact / Director: Mrs. Susan Halcomb	Tel: 0118 986 6700 sue@absicare.co.uk www.absolutecare.co.uk	Domiciliary Care
<b>Agincare Live-in Care Services</b> Unit 18, Boundary Business Centre, Boundary Way, Woking, Surrey, GU21 5DH Registered Manager: Emma Dunthorne	Tel: 08083019843 southeast.liveincare@agincare.com www.agincare.com	Adults, Families
<b>Aim24 Care Limited</b> Innovation House, Molly Millars Close, Wokingham, Berkshire RG41 2RX Director: Angeline Donato Alonzo	777-6122-894 angeline@aim24care.co.uk	Domiciliary Care
<b>Alina Homecare</b> Suite 3, First Floor, 20-22 Richfield Avenue, Reading, Berkshire, RG1 8EQ	Tel: 0118 359 3222 reading@alinahomecare.com	Domiciliary Care
<b>All Care Thames Valley</b> Unit 4, Waltham Court, Milley Lane, Hare Hatch, Reading, RG10 9AA	Tel: 0118 957 2844 www.all-care.co.uk	Domiciliary Care
<b>All Seasons Care Services Limited</b> Unit 7, Minerva House, Calleva Park, Aldermaston, Reading, RG7 8NA Registered Manager Ms Samantha Aldridge	Tel: 0118 9821515 admin@allseasonscareservices.co.uk https://www.allseasonscareservices.com/	Domiciliary care/ supported living
<b>Ambrose Adrian Healthcare</b> 268 Bath Road; Regus Building, Slough, Berkshire SL1 4DX	Tel: 01753 607649 info@aacareltd.com	Domiciliary Care
<b>Apex Healthcare Services Ltd</b> Suite 22, 62 Portman Road, Reading, Berkshire RG30 1EA	Tel: 0118 391 3542 admin@apexcare.info www.apexcare.info	Domiciliary Care, Live In care and community support

Care Agency	Contact details	Client Group
<b>Apex Prime Care</b> 47, Cheap Street, Newbury, RG14 5BX Registered Manager: Abby Brown	Tel: 0118 313 0090 www.apexprimecare.org	Domiciliary Care
<b>Appleberry Care</b> 23-25 High Street, Burnham, Slough SL1 7JD Registered Manager: Ms Cheryl Higgins	Tel: 01628 662123 Fax: 01628 666788 admin@appleberrycare.co.uk www.appleberrycare.co.uk	Domiciliary Care
<b>Aptine Home Care</b> Office G19, Venture House, 2 Arlington Square, Downshire Way, Bracknell, RG12 1WA Registered Manager: Freda Takavarasha	Tel: 07960 363922 freda.takavarasha@aptine.co.uk	Domiciliary Care
<b>Ark Home Healthcare</b> 163 Preston House, High Street, Crowthorne, Berkshire RG45 7AF Registered Manager: Mrs Jennifwer Coates	Tel: 01344 750869 Fax: 01344 761127 yvonne.mavunga@arkhealth.co.uk www.arkhealth.co.uk	Domiciliary Care
<b>Audley Care</b> The Clock Tower, Templeton Road, Kintbury, Hungerford, Berkshire RG17 9AA Registered Manager: Lorna Foster	Tel: 01488 687020 info@audleycare.co.uk www.audleyretirement.co.uk	Domiciliary Care
<b>Baxters Homecare</b> 4b, High Street, Slough, SL1 1EE Registered Manager: Mrs. Andrea Marie Baxter	Tel: 01753 701099	Domiciliary Care
<b>Best Pinnacle Care Ltd</b> 8 Shaftesbury Centre, Percy Street, Swindon SN2 2AZ Registered Manager: Rosemary Muhura	Tel: 03334040757 Mob: 07926431397 admin@bestpinnaclecare.co.uk www.bestpinnaclecare.co.uk	
<b>Better Life Care</b> Central Working Slough The Future Works, 2 Brunel Way, Slough, SL1 1FQ Registered Manager: Mr Noor Ali	Tel: 01753 314246	Domiciliary Care
<b>Bloomfield Care Berkshire</b> Manor House, office 3, Needham Suite, Howbery Park, Wallingford, OX10 8BA Registered Manager: Claire Truesdale	Tel: 01635 881013 admin.berkshire@bloomfield-care.com www.bloomfield-care.com/	Domiciliary Care
<b>Blue Angel Care Limited</b> 4 Richfield Place, 12 Richfield Avenue, Reading, Berkshire RG1 8EQ Registered Manager: Diana Szabo	Tel: 01189 952996 berkshire@blueangelcare.com www.blueangelcare.com	Domiciliary Care / Live-in Care
<b>Blue Ribbon Community Care</b> 3 Grove Road, Maidenhead, Berkshire SL6 1LW Registered Manager: Mr Cosen Sayi	Tel: 01628 626026 cosen@blueribbonhomecare.co.uk www.blueribbonhomecare.co.uk	Domiciliary Care
<b>Bluebee Care Limited</b> Office 292, 268 Bath Road, Slough, SL1 4DX Registered Manager: Dr Jeya Prathayini Balachandra		Domiciliary Care
<b>Bluebird Care (West Berkshire)</b> 17 Plantagenet House, Kingsclere Park, Kingsclere RG20 4SW Registered Care Manager: Wendy O'Brien Nominated individual: John Prendergast	Tel: 01635 36953 newbury@bluebirdcare.co.uk www.bluebirdcare.co.uk/newbury	Domiciliary Care/ Live-in Care
<b>Bluebird Care (Reading &amp; Wokingham)</b> Beacontree Plaza, Gillette Way, Reading RG2 0BS Registered Manager: Miss Joanna McCluskey	Tel: 0118 986 3552 Fax: 0118 919 5100 reading@bluebirdcare.co.uk www.bluebirdcare.co.uk	Domiciliary Care

# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>Bluebird Care (South Bucks &amp; Slough)</b> 31 Summers Road, Burnham, Bucks SL1 7EP Registered Manager: Miss Nicola Beadle	Tel: 01628 605797 Fax: 01628 668144 sbucks@bluebirdcare.co.uk www.bluebirdcare.co.uk	Domiciliary Care
<b>Bluebird Care (Windsor &amp; Maidenhead)</b> Suite 8 Maple Court, Grove Park Business Estate, Maidenhead, Berkshire SL6 3LW Registered Manager: Miss Joanna McCluskey	Tel: 01628 566244 maidenhead@bluebirdcare.co.uk www.bluebirdcare.co.uk	Domiciliary Care
<b>Bracknell Forest Borough Council Intermediate Care Services</b> Time Square, Market Street, Bracknell RG12 1JD Registered Manager: Mrs Linda Wise	Tel: 01344 351500 Fax: 01344 351441 adult.services@bracknell-forest.gov.uk www.bracknell-forest.gov.uk	Domiciliary Care
<b>Canary Care Services (Berkshire)</b> Office 274, 200 Brook Drive, Green Park, Reading RG2 6UB Registered Manager: Mrs Monika Oliwa-Hussain	Tel: 0118 449 2728 contact@canarycare.org.uk rm@canarycare.org.uk	Live-in Care/Domiciliary Care
<b>Care @ Home Newbury Ltd</b> 33 Ashburton Road, Reading RG2 7PA Registered Manager: Mrs Avril Welch	Tel: 0118 9880 124 www.careathomeltd.co.uk	Domiciliary Care, Day Centres, Cleaning Services, Live in Care
<b>Care At Home Reading Ltd t/as Sylvian Care Reading and Wokingham</b> Regus Building 220, Wharfedale Road, Wokingham, Berkshire RG41 5TP Managing Director Ms. Cristina Grancea	0118 327 3232 cristina@sylviancare.co.uk	Domiciliary Care
<b>Care in Your Home Ltd</b> Premier Gate, Easthampstead Road, Bracknell RG12 1JS Registered Manager: Mrs Marion Sneller	Tel: 01344 567675 info@ciyh.co.uk www.ciyh.co.uk	Domiciliary Care
<b>Care Outlook Ltd - Slough Extra Care Services</b> Northampton Plac, 82 Northampton Avenue, Slough, SL1 3FT The Pines, Forest Close, Wexham Road, Wexham, Slough, Berkshire, SL2 4FJ Registered Manager: Ms Vicky Sumner	Tel: 01753 521918  Tel: 01753 539733	Extra Care
<b>Care Partners (Newbury) Ltd</b> 43 Room One Bartholomew Street, Newbury RG14 5QA Registered Manager: Mrs Alyssia Lian Harris	Tel: 01635 581244 a.harris@carepartnersnewburyltd.co.uk www.carepartnersnewburyltd.co.uk	Domiciliary Care
<b>Care Quality Services</b> 10 Wellington Business Park, Dukes Ride, Crowthorne, Berkshire, RG45 6LS Registered Manager: Zena Duguid	Tel: 0118 418 1012 berkshire@care-quality-services.co.uk www.care1sthomecare.co.uk	Domiciliary Care
<b>Care Response Ltd</b> 5/7 High Street, Sunninghill, Ascot, Berkshire SL4 9NQ Registered Manager: Mrs Diane Brown	Tel: 01344 876099 Fax: 01344 876171 diane@careresponse.co.uk www.careresponse.co.uk	Domiciliary Care
<b>Care Staff Services Ltd</b> 10, Progress Business Centre, Whittle Pkwy, Slough SL1 6DQ Registered Manager: Miss Maria Wafa Arif Nominated individual: Mr Shakeel Ahmed Khan	Tel: 01628 660083 info@carestaffservices.com	Domiciliary Care
<b>Careline</b> Suite 2, Kings Lodge, 194 Kings Road, Reading RG1 4NH Registered Manager: Ms Lorraine Lucas	Tel: 0118 958 5858 Fax: 0118 958 2899 enquiries@carelineagency.co.uk www.carelineagency.co.uk	Domiciliary Care

# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>Caremark (Slough &amp; South Bucks)</b> Unit G1, Ground Floor, Fairacres House, Dedworth Road, Windsor, Berkshire SL4 4LE Registered Manager: Ms Suki Dhillon	Tel: 01753 201116 suki.dhillon@caremark.co.uk www.caremark.co.uk	Domiciliary Care
<b>Caremark (West Berkshire &amp; Reading)</b> 92b Audley Street, Reading, Berkshire RG30 1BS Registered Manager: Sarah Brookes	Tel: 0118 957 1155 westberksandreading@caremark.co.uk www.caremark.co.uk	Domiciliary Care / Live-in Care
<b>Caremark (Wokingham)</b> 283 High Street, Crowthorne, Berkshire, RG45 7AH Operations Manager: Ravi Patel	Tel: 0118 978 4657 Fax: 0118 978 5318 ravi.patel@caremark.co.uk www.caremarkwokingham.co.uk	Domiciliary Care / Live-in Care
<b>CareMatch Ltd</b> CareMatch, 1a Brunel Rd, Salisbury SP2 7PU Registered Manager: Kelda Atherton	Tel: 0330 053 2225 enquiries@carematch.ltd www.carematch.ltd	Domiciliary Care / Live-in
<b>Carewell Ltd</b> 70 Meadow Road, Earley, Reading, Berkshire RG6 7EY Registered Manager: Ms Sarah-Jane Dulieu	Tel: 0118 977 2135 sarahdulieu@carewell.co.uk www.carewell.co.uk	Domiciliary Care
<b>CCS Homecare Services</b> Progress Business Centre, Unit 2, Whittle Park Way, Bath Road, Slough SL1 6DQ Registered Manager: Mr Abdul Sattar	Tel: 01628 600412 Fax: 01628 663520 info@comfortcareservices.com www.comfortcareservices.com	Domiciliary Care
<b>Chilmington at Home</b> Chilmington House, Westcote Road, Reading RG30 2ES Registered Manager: Ms Martine Dell	Tel: 0118 961 1219 mdell@chilmingtonhomes.co.uk www.chilmingtonhomes.co.uk	Domiciliary Care / Supported Living
<b>Choice Supported Living East</b> Linden House, Lime Walk, Bracknell, Berkshire RG12 9DY Registered Manager: Donna Walsh	Tel: 0203 195 0151 Fax: 01344 867 134 referrals@choicecaregroup.com www.choicecaregroup.com	Supported Living
<b>Chrysalis Care Ltd</b> 23c Horseshoe Park, Horseshoe Road, Pangbourne, Reading RG8 7JW Registered Manager: Mrs Rachael Bulpitt	Tel: 0118 942 9889 office@chrysaliscare.org www.chrysaliscareathome.org	Domiciliary Care Live-in care
<b>Cohen Care Ltd</b> 268 Bath Road, Slough, Berkshire SL1 4DX	admin@cohencare.co.uk	Domiciliary Care
<b>Collaborative Health Care Ltd</b> 126 Fairlie Road, Slough, SL1 4PY Registered Manager: Miss Lorraine Ringisai Chademunhu Nominated individual: Ms Tendai Idah Machiri		Domiciliary Care
<b>Comfort Harmony Care Ltd</b> 7 Sowerby Street, Thatcham, Berkshire, RG18 3GT Registered Manager name - Cordellia Chigumba	Tel: 07838076414 or 07506706119 catherine@comforttharmony.com or cordurion@yahoo.co.uk https://comforttharmony.com/	Adults aged 18-65 and Adults aged 65+
<b>Companion Care Solutions Limited</b> 220, Wharfedale Road, Winnersh Triangle, Wokingham, Berkshire RG41 5TP Regional Manager: Najeem Borokinni-Adeosun	Tel: 0118 2007510 najeem@companioncaresolutions.co.uk	Domiciliary Care
<b>Complete Care Windsor Ltd</b> Unit A4, Fairacres Industrial Estate, Dedworth Road, Windsor, Berkshire SL4 4LE Registered Manager: Mrs Beverley Buckner	Tel: 01753 622227 Fax: 01753 622299 info@completecarewindsor.com www.completecare-windsor.co.uk	Domiciliary Care
<b>Concept Care Practice DCA</b> 20 Cross Street, Reading RG1 1SN Registered Manager: Ms Dora Martin	Tel: 0118 957 4510 Fax: 0118 958 7880 advice@concept-care.co.uk	Domiciliary, Nursing & Social Care

# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>Consultancy Care Ltd</b> 19 Shepherds Lane, Bracknell RG42 2BN Registered Manager: Mrs Savita Nathu	Tel: 01344 305891 info@consultancycare.com www.consultancycare.com	Domiciliary Care
<b>County Care Berkshire Ltd</b> Medina Dairy House, Vale Road, Windsor, Berkshire SL4 5JL Registered Manager: Mrs Carolyn Jarvis	Tel: 01753 201180 info@ccberkshire.com www.countycareberkshire.com	Domiciliary Care
<b>County Carers Ltd</b> Devonshire Place, New Road, Crowthorne, RG45 6NA Registered Manager: Mrs Eloise Wakeford	Tel: 0118 973 3302 enquiries@countycarers.com www.countycarers.com	Domiciliary Care
<b>Creative Support</b> Pelham House, Craven Dene, London Road, Newbury RG14 2FL Registered Manager: Ms Jacqui McDonald	Tel: 01635 38101/07966320418 http://www.creativesupport.co.uk	Supported Living
<b>Crossroads Care (Reading)</b> 14 Albury Close, Reading, Berkshire RG30 1BD Registered Manager: Mel Wheeler	Tel: 0118 945 4209 www.readingcrossroads.org	Domiciliary Care
<b>Crossroads Care (Slough)</b> The Corner House, 254A Farnham Road, Slough SL1 4XE Registered Manager: Mrs Trisha Young	Tel: 01753 525796 Fax: 01753 691201 info@sloughcrossroads.org.uk www.sloughcrossroads.org.uk	Domiciliary Care
<b>Crossroads Care (West Berkshire and RBWM)</b> Broadway House, 4-8 The Broadway, Northbrook Street, Newbury, Berkshire RG14 1BA Registered Manager: Mr Andrew Clarkson	Tel: 01635 30008 care@oxfordshirecrossroads.org.uk www.crossroads-care.org	Domiciliary Care
<b>Crossroads Care Wokingham</b> Wokingham Community Hospital, Barkham Road, Wokingham, Berkshire RG41 2RE Registered Manager: Angela Walburga Deller	Tel: 0118 979 5324 Fax: 0118 979 5324 crossroads@wokingham10.orangehome.co.uk www.wokinghamcrossroads.org	Respite Breaks
<b>D. Osteen Limited</b> 17 Millfield, Lambourn, Hungerford, West Berkshire RG17 8YQ Registered Manager: Mrs Dhelliwe Ngonyama	Tel: 01635 920127 E-mail manager@d.osteentld.co.uk d.osteentld@yahoo.com http://d.osteentld.co.uk/	Domiciliary care
<b>Diamond Enablement</b> 169 Greenham Business Park, Greenham, Thatcham, RG19 6HW Operations Manager: Sue Langridge	Tel: 01635 523410 info@diamondqualitycare.com www.diamondqualitycare.com	Day Centre for acquired Brain Injuries and multiple disabilities
<b>Dimensions East Berkshire and Surrey</b> First Floor 108, Venture House, Arlington Square, Downshire Way, Bracknell RG12 1WA Registered Manager: Mr Adam Nicholas Phillips	Tel: 0300 303 9001 www.dimensions-uk.org	Domiciliary Care
<b>Dimensions Bracknell</b> First Floor 106 - 108, Venture House, Arlington Square, Downshire Way, Bracknell, RG12 1WA Registered Manager: Mrs Victoria Williams	Tel: 0300 303 9029 www.dimensions-uk.org	Domiciliary Care
<b>DVL Supported Living Services</b> First Floor, Shear House, Petersfield Avenue, Slough, Berkshire, SL2 5DY Registered Manager: Donald Masimba Moses Mugaragumbo	Tel: 01753 536227 www.dvlrecruitment.co.uk	Homecare / Supported Living



# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>E.C. Care Ltd</b> Oakville Cottage, Oakley Green Road, Oakley Green, Windsor, Berkshire SL4 5UP Registered Manager: Mrs Eithne Martin	Tel: 01735 831746 Fax: 01753 831746 enquiries@eccare.co.uk www.eccare.co.uk	Domiciliary Care
<b>Elegant Care Services</b> 3 St Andrews Crescent, Windsor, Berkshire SL4 4EW Registered Manager: Mr Pravinsingh Boodoo	Tel: 01753 358510 info.elegantcare@gmail.com www.elegantcareservices.com	Domiciliary Care, Supported Living
<b>Eleos Care Ltd</b> 4 Reading Road, Pangbourne RG8 7LY Registered Manager – Niki Marshall	Tel: 0118 449 2456 hello@eleoscare.co.uk www.eleoscare.co.uk	Domiciliary and Live in
<b>Endurance Health Ltd</b> 54 High Street, Slough, Berkshire, SL1 1EL Registered Manager: Mrs Vaida Elliott	Tel: 01753 57 0001 support@endurancehealth.co.uk www.endurancehealth.co.uk	Domiciliary Care
<b>Eniro-care Ltd</b> 17 King Walk, Didcot OX11 7PE Registered Manager: Gumisai Jofirisi	Tel: 07861368698 info@eniro-care.co.uk www.eniro-care.co.uk	Domiciliary Care
<b>EMI-Care UK</b> 65 Fairwater Drive, Woodley, Reading, Berkshire RG5 3JG Director Dr. Duke Randolph	Tel: 07747464742 admin@emi-care.uk	Domiciliary Care
<b>Endless Love Healthcare Services Limited</b> 8 Eastwood Road, Woodley, Berkshire RG5 3PY Registered Care Manager: Sharon Rusike	Tel: 0118 449 2574 admin@endlesslovehealthcare.uk	Domiciliary Care
<b>Enlightenment Care Services</b> Office 2 Oundle Wharf, Station Road Oundle, Peterborough PE8 4DE	Tel: 01536 400460/07407374218 info@weareenlightenment.co.uk	
<b>Enilva Home Care West Berkshire and Reading</b> Unit 10 Chiltern Enterprise Centre, Station Road, Theale, Reading RG7 4AA Registered Manager: Michael Lawes	Tel: 01189 306120 infowestberkshire@enlivahomecare.co.uk	Dom Care and Live-in care
<b>Eternal Homecare Limited</b> 200 Brook Drive, Reading, RG2 6UB Registered Manager: Laila Mohamed	Tel: 0118 370 6025 info@eternalhomecare.co.uk www.eternalhomecare.co.uk	
<b>Evelyn Grace Ltd</b> 68 Acorn Gardens, Burghfield Common, Reading RG7 3GN Registered Manager: Mrs Emma Devenny	Tel: 0118 983 6368 care@evelyn-grace.co.uk www.evelyn-grace.co.uk	Domiciliary Care
<b>FitzRoy Supported Living - Maidenhead</b> Unit 1, Furze Platt Business Centre, Gardner Road, Maidenhead, Berkshire SL6 7PT Registered Manager: Ms Diane French	Tel: 01628 782595 services@fitzroy.org http://www.fitzroy.org	Domiciliary Care
<b>Focus Support Ltd</b> The Office, 60 Queens Road, Newbury. RG14 7PA Registered Manager Penny Jankowski	Tel: 01635 550039 Penny.jankowski@potens-uk.com www.potens-uk.com	Domiciliary Care for Elderly, Learning & Physical Disabilities
<b>Gabriel's Angels Limited</b> 1 Millars Brook, Molly Millars Lane, Wokingham Berkshire RG41 2AD Registered Manager: Jemma McGarry	Tel: 0118 332 0099 jemma@gabrielsangels.co.uk www.gabrielsangels.co.uk	Domiciliary Care
<b>Gardiner's Homecare</b> 10 Church Street, Caversham, Reading RG4 8DZ Registered Manager: Mrs Krista Hallett	Tel: 0118 3347474 info@gardinershomecare.co.uk www.gardinershomecare.co.uk	Domiciliary Care, Supported Living, Live-in Care

# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>Gardeners Live in Care Ltd</b> 13 Reading Road, Pangbourne, Reading, RG8 7LR	Tel: 0118 334 7474 <a href="https://gardenershomecare.co.uk/how-we-help/live-in-care-services">https://gardenershomecare.co.uk/how-we-help/live-in-care-services</a> info@gardenershomecare.co.uk or michelle@gardenershomecare.co.uk	Domiciliary Care / Live-in Care
<b>Global Care Ltd</b> 9 Mackenzie Street, Slough, SL1 1XQ Nominated individual: Mr Atif Khan	Tel: (01753) 376171 jameel@global-care.co.uk	Domiciliary Care
<b>Goldcrest Care Services Ltd</b> 268 Bath Road, Slough, Berkshire, SL1 4DX Nominated Individual: Mr Mohammed Murtaza Nazir	Tel: 01753 299888	Domiciliary Care
<b>GoodOaks Homecare - Reading &amp; West Berkshire</b> BizSpace, Office 111, Merlin House, Brunel Road, Theale, Reading, RG7 4AB Registered Manager: Sophie Mwiinga Owner: F & M Care Ltd, t/a Good Oaks Home Care	Tel: 01182371573 / 07715533805 reading@goodoakshomecare.co.uk sophie.mwiinga@goodoakshomecare.co.uk www.goodoakshomecare.co.uk/reading	18-65, 65+
<b>GP Homecare Ltd</b> 2 Windsor Square, Silver Street, Reading RG1 2TH Registered Manager: Kelly Byrne	Tel: 0118 957 4550 Fax: 0118 951 2614 kelly.byrne@radis.co.uk www.radis.co.uk	Domiciliary Care, Learning Disabilities, Children
<b>GR Response Healthcare Ltd</b> 2 Ashdown Close, Bracknell, RG12 2SE Registered Manager: Ms Beverly Allen	Tel: 01344 723144 management@goldenrose.co.uk www.goldenrose.co.uk	Domiciliary Care
<b>Halcyon Home Care</b> Oakleigh House, Altwood Close, Maidenhead, Berkshire SL6 4PP Registered Manager: Mr Paul Dunn-Sims	Tel: 01628 298262 paul@halcyonhomecare.co.uk www.halcyonhomecare.co.uk	Domiciliary Care
<b>Happy At Home (previously Multi Care)</b> Unit 5 Bellman Court, Great Knollys Street, Reading, RG1 7HN Registered Manager: Rachana Dhital	Tel: 0118 467 5838 rachana@mccs-reading.co.uk	Domiciliary Care
<b>Helping Hands Homecare</b> 4 The Courtyard, Denmark Street, Wokingham, Berkshire RG40 2AZ Registered Manager: Karyn MacKenzie	Tel: 0118 911 4365 www.helpinghands.co.uk	Domiciliary Care
<b>Helping Hands Hungerford</b> 127a High Street Hungerford RG17 0DL Branch Manager: Jady Starr	Tel: 01488 505746 Jady.Starr@helpinghands.co.uk www.helpinghandshomecare.co.uk/our-locations/hungerford/	Domiciliary Care, Live-in Care
<b>Helping Hands Newbury</b> 51 London Road Newbury RG14 1JN	Tel: 01635 959145 www.helpinghandshomecare.co.uk/our-locations/newbury/	Domiciliary Care, Live-in Care
<b>Henley Care Ltd</b> 9-11 Greys Road, Henley-On-Thames, Oxfordshire RG9 1SB Registered Manager: Izabela Paluszkiewicz T/A Rapita	Tel: 01491412511 Mob: 07849897052 info@henleycare.co.uk, izabela@henleycare.co.uk www.henleycare.co.uk	Domiciliary Care
<b>Heritage Healthcare – Windsor</b> Windsor Essex Lodge, 69 Osborne Road, Windsor SL4 3EQ Registered Manager: Carole Henderson	Tel: 01753 428028 care@windsor.heritagehealthcare.co.uk <a href="http://windsor.heritagehealthcare.co.uk/">http://windsor.heritagehealthcare.co.uk/</a>	Domiciliary Care
<b>Home Helpers Care</b> 25 The Nursery, Sutton Courtenay, Abingdon, OX14 4UX Registered Manager - Benn Thacker	Tel: 01235 848822 enquiries@homehelperscare.co.uk www.homehelperscare.co.uk	Domiciliary Care, Live-In Care and Complex Needs

# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>Home Instead Abingdon, Didcot &amp; Newbury</b> Suite 8, The Courtyard, 2 London Road, Newbury, Berkshire RG14 1AX Registered manager: Jo McCluskey	Tel: 01635 017000 jo.mccluskey@adn.homeinstead.co.uk www.homeinstead.co.uk/abingdon-didcot-newbury/	Domiciliary Care, Live-In Care
<b>Home Instead Ascot</b> 8 Tanners Yard, London Road, Bagshot, Surrey GU19 5HD Registered Manager: Ms Kasia Nasiadka	Tel: 01276 903106 kasia.nasiadka@homeinstead.co.uk www.homeinstead.co.uk	Domiciliary Care
<b>Home Instead Bourne End</b> Unit D, Bourne End Business Park, Cores End Road, Bourne End, Bucks SL8 5AS Registered Manager: Mrs Jill Bitcheno	Tel: 01494 411268 www.homeinstead.co.uk	Domiciliary Care
<b>Home Instead Maidenhead, Henley &amp; Twyford</b> Unit 5, Castle End Business Park, Ruscombe Berkshire RG10 9XQ Registered Manager: Jo McCluskey	Tel: 01628 299097 jo.mccluskey@mhw.homeinstead.co.uk www.homeinstead.co.uk/maidenhead	Domiciliary Care, Live-In Care
<b>Home Instead Reading</b> 1st Floor, Elizabeth House, 20-24 School Road, Reading RG31 5AL Registered Manager: Tracey Pearce	Tel: 0118 909 9108 philip.keohane@homeinstead.co.uk www.homeinstead.co.uk/Reading	Domiciliary Care
<b>Home Instead Windsor &amp; Egham</b> The Cottage, Marchamont House, 116 High Street, Egham, Surrey TW20 9HQ Registered Manager: Ms Laura Paterson-Moody	Tel: 01784 477854 laura.moody@homeinstead.co.uk www.homeinstead.co.uk	Domiciliary Care
<b>House of Caring</b> 19 Cedars Road, Maidenhead SL6 1RY Registered Manager: Annus Quresh	Tel: 07404 452 444 annus.qureshi@houseofcaring.co.uk www.houseofcaring.co.uk	
<b>iCare 2018 Limited</b> Unit C3, Weldale Street, Reading RG1 7BX	Tel: 01189 500777 Mob: 07908854274 icarelimited2018@outlook.com www.i-care2018.co.uk	Domiciliary Care
<b>Imperial Breeze Healthcare South East</b> 80 Baylis Road, Slough SL1 3PJ Registered Manager: Andrew Chikwanda	Tel: 01753 530359 andrew@impbreeze.co.uk	Supported living
<b>Independence with Dignity Support Services Ltd</b> 16 Oxford Street, Eddington, Hungerford, RG17 0ET Registered Manager: Donna Morley	Tel: 07429539046 iwdss@live.co.uk www.independencewithdignity.com	Domiciliary Care
<b>Independent Supported Living &amp; Disabilities Ltd</b> 24 Ragstone Road, Slough, Berkshire, SL1 2PU Nominated Individual: Jay Godding	Tel: 01753 771122	Supported living
<b>Ivy Care (Reading &amp; Newbury)</b> 8A Armour Road, Reading RG31 6HS Registered Manager: Miss Ingrida Savickaite	Telephone: 01183271160 reading@ivycare.org.uk; ingrida@ivycare.org.uk www.IvyCare.org.uk	Adults (18+), dementia care, eating disorders, learning disabilities mental health condition, physical disabilities, sensory impairments
<b>Kcare Nursing Agency</b> Coleridge House, 5-7 Park Street, Slough, Berkshire, SL1 1PE Registered Manager: Mr Peter Mukono	Tel: (01753) 525775 slough@kcarehealth.com www.kcarehealth.com	Domiciliary Care
<b>Kcare Nursing Agency</b> Sevens Bridges House, 19 Bridge Street, Reading RG1 2LS Registered Manager: Mr Peter Mukono	Tel: 0118 956 9922 pmukono@kcarehealth.com www.kcarehealth.com	Adult, Learning disabilities, mental health, supported living accommodation

# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>Kharis Solutions</b> Unit 9a, Albion House, Albion Close, Slough, Berkshire SL2 5DT Registered Manager: Mrs Paulina Mahalia Debrito	Tel: 0333 012 4016	Domiciliary Care
<b>Kingwood Trust (Autism at Kingwood)</b> 2 Chalfont Court, Chalfont Close, Lower Earley, Reading RG6 5SY Registered Manager: Sarah Shield	Tel: 0118 931 0143 Fax: 0118 931 1937 sarah.shield@kingwood.org.uk www.kingwood.org.uk	Domiciliary Care
<b>L A Care Ltd</b> Harwell Innovation Centre, Oxfordshire OX11 0QG Registered Manager: Leah Atherton	Tel: 01235 606200 enquiries@lacare.co.uk	Live in Care
<b>Limms Care Services Limited</b> Office 3, 251 A33 Relief Road, Reading, Berkshire, RG2 0RR Registered Manager: Ms. Regina Ayisi	Tel: 0118 327 1340 info@limmscare.co.uk	Domiciliary Care
<b>Loga Care Ltd</b> The Hopkilm, Bury Court, Bentley, Farnham GU10 5LZ Registered Manager: Ms Sona Stefanova	Tel: 01252 852100 care@logacare.com www.logacare.com	Live in Care
<b>Lovingangels Care Ltd</b> The Walled Garden, Mill End, Reading RG31 7RS Access Business Centre, Willoughby Road, Bracknell RG12 8FB Deputy Manager: Ms. Sylvia Matsekeza	Tel: 01344 838888 Shami Pepereke: 07759257649 Natalee Matsekeza: 07850752494	Domiciliary Care
<b>Lynwood Home Care</b> Cedar Lodge, Lynwood Village, Sunninghill, Ascot, Berkshire SL5 0FG Registered Manager: Ms Carol Mayers	Tel: 01344 298174 carol.mayers@ben.org.uk http://www.ben.org.uk	Domiciliary Care
<b>Mahogany Care Limited</b> 79 Aysgarth Park, Holyport, Maidenhead, Berkshire SL6 2HQ Registered Manager: Mrs Vaanathy Dhillon	Tel: 07703 020567 dhillon11@btinternet.com	Domiciliary Care
<b>Makai Care Limited</b> 9 Hawley Mews, Reading RG30 2EY Registered Manager: Ms Yvette Curtis	Tel: 07825 180069 / 0845 269 0096 ylunga@makaicare.co.uk / customer.services@makaicare.co.uk www.makaicare.co.uk	Domiciliary Care
<b>MAK Community Care Limited</b> Office 153, 220 Wharfedale Road, Winnersh RG41 5TP Head of Development and Quality: Chris Knight	chris@makcares.co.uk	Domiciliary Care; Supported Living
<b>Match Options Ltd</b> 246 Trelawney Avenue, Langley, Slough SL3 7UD Registered Manager: Ms Lucy Rumanura	Tel: 01753 548716 Fax: 01753 592542 slough@matchoptions.co.uk www.matchoptions.co.uk	Domiciliary Care
<b>Mayfair Homecare</b> First Floor, 35 Winchester Street, Basingstoke, Hampshire, RG21 7EE Registered Manager: Teresa Savage	Tel: 01256 474020 Basingstoke.managers@mayfair-homecare.co.uk https://mayfair-homecare.co.uk	Domiciliary Care
<b>Mumby's Live-in Care</b> The Ark, Wantage Road, Frilford, Oxfordshire OX13 5NY Registered Manager: Ann Mumby	Tel: 01865 391187 info@mumbys.com www.mumbys.com	Live-in Care
<b>My Homecare Reading</b> Suite 9, 20-22 Richfield Avenue, Reading RG1 8EQ	Tel: 0118 327 1430 info@my-homecare.co.uk www.my-homecare.co.uk	Domiciliary Care

# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>Nanny Care Services Limited</b> Spaces, Porter Building, 1 Brunel Way, Slough, SL1 1FQ Registered Manager: Mr Quam Fofovi Ahlin Nominated individual: Miss Fadumoikram Mohamed Hussein Dirsche		
<b>Nest Homecare</b> Claremont House, 70-72 Alma Rd, Windsor, Berkshire SL4 5AU Registered Manager: Roasheen Ahmed	Tel: 01753 847677 info@nesthomecare.com https://nesthomecare.co.uk	Domiciliary Care and Live-in Care
<b>New Support Solutions Ltd</b> Office 7, RISC, 35-39 London Street, Reading RG1 4PS Registered Manager: Mrs Esinam Mizen	Tel: 0118 933 2286 / 0118 950 0357 / 07939 021810 emizen@newsupportsolutions.co.uk www.newsupportsolutions.org.uk	Domiciliary Care
<b>Noubles Healthcare Limited</b> Oxford House, 12-20 Oxford Street, Newbury Berkshire RG14 1JB Registered Manager: Mrs Sandrine Nouble	Tel: 0333 577 8983 info@noubleshealthcare.co.uk	Domiciliary Care
<b>Novus Care Limited - Reading</b> 14 Beacon Tree Court, Gilette Way, Reading, RG2 OBS Registered Manager: Mrs Rebecca Burrows	Tel: 0118 986 3406	Domiciliary Care
<b>NursePlus &amp; Carer Plus UK</b> 99 London Street, Reading RG1 4QA Registered Manager: Louise Hedley	Tel: 01189 584 441 reading@homecareplusuk.com	Domiciliary Care
<b>One Day at a time Home Care Ltd</b> One Day at a Time, Synegis House, 21 Crockhamwell Road, Woodley, Berkshire RG5 3LE Registered Manager: Ms. Sandra Nadal-Tombé	Tel: 0118 4650465 sandranadal@1dayatatime.co.uk	Domiciliary Care
<b>Ontra Health Care Ltd</b> 268 Bath Rd, Slough, Berkshire SL1 4DX Registered Manager: Tribute Nyoni	Tel: 07825 730847 tribute.nyoni@ontrahealthcare.co.uk	Domiciliary Care
<b>Optalis - Alexandra Place</b> South Lake Crescent, Woodley Reading, Berkshire RG5 3QW Registered Manager: Emma Hamilton	Tel: 0118 977 8600 info@optalis.org www.optalis.org	Extra Care, services provided within a set location
<b>Optalis - Beeches Manor</b> Reading Road, Wokingham, Berkshire RG41 2AW Registered Manager: Emma Hamilton	Tel: 0118 977 8600 info@optalis.org www.optalis.org	Extra Care, services provided within a set location
<b>Optalis - Lady Elizabeth House</b> Boyn Hill Avenue, Maidenhead, Berkshire SL6 4EP Registered Manager: Elaine Holloway	Tel: 0118 977 8600 info@optalis.org www.optalis.org	Extra Care, services provided within a set location
<b>Oracle Medical Care UK</b> 7 Mackenzie Street, Slough SL1 1XQ Registered Manager: Ms Kubra Mirza	Tel: 01753 524242 info@oraclemedicalcare.co.uk www.oraclemedicalcare.co.uk	Domiciliary Care
<b>People Matter Support Services</b> Unit 3. 251 A33 Relief Road. Reading. RG2 ORR Registered Manager: Aminata Kalokoh	Tel: 07775 446434 admin@peoplemattersupport.co.uk www.peoplemattersupport.co.uk	Supported Living and Domicilliary Care
<b>Poseidon Care</b> Sequel House, The Hart, Farnham, Surrey GU9 7HW Registered manager: Emma Mills	Tel: 01252 282 110 care@poseidon-gp.com www.poseidoncare.co.uk	Domiciliary Care / Live-in Care
<b>Prestige Home Care Ltd</b> 12 Less Close, Maidenhead, SL6 4NU Surjit Thandi	Office: 01628 560425 surjit.thandi@prestige-homecare.com	

# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>Prestige Nursing &amp; Care Bracknell</b> Venture House, 2 Arlington Square, Downside Way, Bracknell RG12 1WA Registered Manager: Marta Wutke	Tel: 01344 393047 bracknell@prestige-nursing.co.uk www.prestige-nursing.co.uk	Domiciliary Care
<b>Privilege Care Ltd</b> 75 Harrow Road, Slough SL3 8SH Registered Manager: Mr Indraneelawarna Wijesinghe	Tel: 01753 548110 contact@privilegecare.co.uk www.privilegecare.co.uk	Domiciliary Care
<b>Promedica24 UK Ltd</b> 400 Thames Valley Park, Thames Valley Park Drive, Reading RG6 1PT Registered Manager: Ms Narbir Virk	Tel: 0118 321 4486 info@promedica24.co.uk www.promedica24.co.uk	Domiciliary Care
<b>Purley Park Trust Ltd</b> 12 Huckleberry Close, Purley-on-Thames, Reading, Berkshire RG8 8EH Registered Manager: Ms Roberta Detenon	Tel: 0118 942 7608 Fax: 0118 942 6671 larryg@purleyparktrust.org www.purleyparktrust.org	Domiciliary Care
<b>Quality Care Providers Ltd</b> 2 and 4, Alexander Road, Reading RG1 5PE Registered Manager: Mrs Osarumen Odiase	Tel: 0118 966 6832 Fax: 0118 966 6827 admin@qualitycareproviders.co.uk www.qualitycareproviders.co.uk	Learning Disabilities & Mental Health
<b>RADIS Community Care (Reading)</b> 2 Windsor Square, Silver Street, Reading RG1 2TH Registered Manager: Leah McCreery-Clarke	Tel: 0118 986 7891 Fax: 0118 944 2478 reading@radis.co.uk www.radis.co.uk	Domiciliary Care
<b>Rainbow Social Care Ltd</b> 1st Floor, Office No. 9, Innovation House, Molly Millars Close, Wokingham RG41 2RX Registered Manager: Mrs Zdislava Odiase	Tel: 0118 402 8923 rainbow.socialcare@googlegmail.com www.rainbowsocialcare.com	Domiciliary Care
<b>Realcare+ Limited</b> 58 St Mary's Butts Reading Berkshire RG1 2LG Registered Manager: Mrs Zoe Wilson	Tel: 0118 466 0955 / Mob: 07779112086 info@realcareworld.com and SLplacements@realcareworld.com www.realcareworld.com	Nursing Agency, Homecare, Supported Living for adults and young people with complex needs, Outreach support and Children Services
<b>Rees Healthcare Limited</b> Suite 1, 1B Kingfisher Court Business Centre, Kingfisher Court, Hambridge Road, Newbury, RG14 5SJ Registered Manager - Ransome Hamenya	Tel: +447309098393 enquiry@reeshealthcare.com www.reeshealthcare.com	Personal Care, Domiciliary Care, Adults aged 18-65, Adults aged 65+, Mental Health needs, Physical Disabilities, Learning Disabilities, Dementia Care
<b>Rehability UK Community Ltd</b> 41-43 St Georges Road, Reading, Berkshire, RG30 2RL Registered Manager: Anne Mayhew	Tel: 0118 965 4010 anne@rehabilityuk.co.uk	Domiciliary Care
<b>Remedy Support and Recruitment Group Ltd</b> 3-9 Albert Street, Slough, SL1 2BE Registered Manager: Miss Elizabeth Mwihaki Ndegwa		
<b>Right at Home (Reading and Wokingham District)</b> Twyford Business Units, Station Road, Twyford, Berkshire RG10 9TU Registered Manager: Leisa Bell	Tel: 0118 207 0600 twyford@rightathome.co.uk www.rightathome.co.uk/twyford	Domiciliary Care
<b>Right at Home (Windsor, Maidenhead and Henley)</b> Bridge View House, Ray Mead Rd Maidenhead, Berkshire SL6 8NJ Registered Manager: Sam Iqbal	Tel: 01628 200068 maidenhead@rightathome.co.uk www.rightathome.co.uk/maidenhead	Domiciliary Care
<b>Rose Heart Health Care Limited</b> 2 Arlington Square, Downshire Way, Bracknell, RG12 1WA Registered Manager: Mrs Sharon Marie Harris	Tel: (01344) 955205 sharon@rosehearthealthcare.co.uk	Domiciliary Care

# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>Royle Care Limited</b> The Annex, 121 London Street, Reading RG1 4QA Registered Manager: Mr Ben Royle	Tel: 0118 9577460 enquiries@roylecare.co.uk www.roylecare.co.uk	Domiciliary Care
<b>Shine Health Care Recruitment Services Pvt Ltd</b> 111 Whitby Road, Big Yellow Flex Offices, Slough, SL1 3DR Registered Manager: Ms Martha Assefa Lemma Nominated individual: Mr Phineas Chaita		
<b>Sorelle Support</b> Ashridge Manor, Forest Road, Wokingham RG40 5RB Registered Manager: Gemma Chard	Tel: 0118 966 4273 gemma@sorellesupport.co.uk www.sorellesupport.co.uk	Domiciliary Care
<b>Superb Healthcare Ltd</b> 45 Lea Close, Reading RG30 3NB	Tel: 0118 375 4194 On call: 0751 772 1262	Domiciliary Care & Supported Living
<b>Support Horizons</b> 3 The Courtyard, Denmark Street, Wokingham Berkshire RG40 2AZ Registered Manager: Terri Lazzari	Tel: 0118 989 3959 Fax: 0118 989 3330 terri.lazzari@support-horizons.co.uk www.support-horizons.co.uk	Domiciliary Care
<b>SureCare (Reading &amp; East Berkshire)</b> 62 Portman Road, Reading RG30 1EA Registered Manager: Mr Mahipal Ande	Tel: 0118 959 5288 enquiries@surecarereading.co.uk www.surecarereading.co.uk	Domiciliary Care
<b>Surecare Slough Ltd</b> 31 Willoughby Road, Langley, Slough SL3 8JH Registered Manager: Mr Surjit Jandu	Tel: 01753 548876 Fax: 01753 540009 surecareslough@yahoo.co.uk www.surecare.co.uk/reading	Domiciliary Care
<b>Sylviancare Bracknell</b> 124 Access Business Centre, Willoughby Road RG12 8FB Registered manager: Gabriela Moldovan	Tel: 07850 196392 bracknell@sylviancare.co.uk www.sylviancare.co.uk	Domiciliary Care
<b>Tego Healthcare</b> Venture House - Arlington Square, Downshire Way, Bracknell, RG12 1WA Registered Manager: Justina Agbi	Tel: 0333 577 4232 justina@tegohealthcare.co.uk	Domiciliary Care
<b>Teonfa Ltd</b> Victoria House, 14-26 Victoria Street, Luton, Bedfordshire LU1 2UA Thatcham office pending Registered Manager: Mrs Gloria Adjarhore	Tel: 01582 730591 admin@teonfacare.org www.teonfacaregroup.co.uk	Domiciliary Care
<b>Thames Care</b> Unit 6 Parkside Business Park, Reading, Berkshire RG5 4JB Registered Manager: Chris Spenceley	Tel: 0118 327 6961 chris.spenceley@thamescare.com www.thamescare.com	Domiciliary Care
<b>Thamesfield at Home</b> Wargrave Road, Henley-on-Thames, Oxfordshire RG9 2LX Registered Manager: Ms Diana Eltze	Tel: 01491 418133 Fax: 01491 575001 info@retirementvillages.co.uk www.retirementvillages.co.uk	Care Services only for residents of Thamesfield
<b>The Homecare People</b> The Overhangs, 59 Peach Street, Wokingham, Berkshire RG40 1XP Registered Manager: Sarah Hazelton	Tel: 01753 983333 sarah@thehomecarepeople.co.uk www.thehomecarepeople.co.uk	Domiciliary Care, Live in care
<b>The Leading Care Company</b> Baylis Business Centre, Stoke Poges Lane, Slough, Berkshire, SL1 3PB Registered Manager: Miss Abigail Rosemary Hope Canvin	Tel: (01753) 369977 tlc@theleadingcarecompany.co.uk	Domiciliary Care

# Home Care Agencies

## Contact information

Care Agency	Contact details	Client Group
<b>The Link Nursing and Care Agency</b> Unit 6, Forest Court, Oaklands Park, Wokingham, RG41 2FD Registered Manager: Mr Muhammad Ramzanali	Tel: 01344 488155 email@linknursing.com www.linknursing.com	Domiciliary Care
<b>Tonna Care Services</b> Suite 63, Beacontree Plaza, Gillette Way, Reading RG2 0BS Registered Manager: Ms Jackie Dandridge	Tel: 0118 975 9222 Fax: 0118 975 9222 jackie.d@tonnacare.co.uk www.tonnacareservices.com	Domiciliary Care for Elderly, Learning & Physical Disabilities
<b>Top Class Quality Services Ltd</b> Office 6, 251 A33 Relief Road, Reading, Berkshire, RG2 0RR Registered Manager: Dr Ezra Chomete	Tel: 01189 596526 or 07456 421867 Email: info@topclassqualityservices.co.uk www.topclassqualityservices.co.uk	Live in care, respite, learning disabilities & mental health, support for adults & young people with complex needs, Childrens Services, Physical Disabilities, Dementia, End of Life
<b>Total Health Support &amp; Training Services</b> Suite 46, Beacontree Court, Gillette Way, Reading, Berkshire, RG2 0BS Registered Manager: Mrs Olajumoke Omoniyi	Tel: 0118 987 2035 info@totalhealthandtraining.co.uk www.totalhealthandtraining.co.uk	Domiciliary Care
<b>VJ Carers Ltd</b> 25 Boulton Road, Reading RG2 0NH	Tel: 0118 986 8394 vjcarers@hotmail.com	Domiciliary Care
<b>Visiting Angels - South Oxfordshire, Berkshire and West Berkshire</b> 13C Horseshoe Park, Pangbourne, Berkshire RG8 7JW Registered manager: Carol Bosley	Tel: 0118 214 5581 Southoxfordshire@visiting-angels.co.uk www.visiting-angels.co.uk/southoxfordshire	Domiciliary Care, live in care
<b>Walfinch Windsor &amp; Maidenhead</b> Office 226, Porter Building, Brunel Way, Slough, SL1 1FQ Nominated individual: Mrs Leena Bhupesh Bector	Tel: 01753 983333	Domiciliary Care
<b>Watershed Care Services Ltd</b> Basepoint Business Centre, 377-399 London Rd, Camberley, GU15 3HL Registered Manager: Olayemi Bukola Olayanju	Tel: 01276 40998 Tel: 01276 23232 ola.olayanju@watershedcare.co.uk	Domiciliary Care
<b>Whitestone Care Ltd</b> 45 Montague Road, Slough SL1 3RP Registered Manager: Miss Obedingwa Dube	Tel: 0800 085 1254 info@whitestonecare.com www.whitestonecare.com	Domiciliary Care
<b>WR Care Services</b> 111Whitby Road, Slough, SL1 3DR Registered Manager: Miss Raluca Felicia Ionescu	info@wrcareservices.co.uk	Domiciliary Care
<b>Your Ability - Reading</b> 10 Southern Court, South Street, Reading RG1 4QS Registered Manager: TBA	Tel: 0118 902 7162 info@ability-housing.co.uk www.ability-housing.co.uk	Domiciliary Care
<b>Your Ability - Slough</b> 21 Sir Robert Mews, Cheviot Road, Langley, Slough SL3 8ND Registered Manager: Mrs Diana Najoli	Tel: 01753 583042 info@ability-housing.co.uk www.ability-housing.co.uk	Domiciliary Care
<b>Your Choice Services</b> Jacob's Well, West Street, Newbury, Berkshire RG14 1BD Registered Manager: Michelle Greenfield Owner: West Berkshire Mencap	Tel: 01635 778127 info@wbmencap.org www.wbmencap.org	Supported Living
<b>Your Serenity Ltd</b> Room 6, 74 Hambridge Road, Newbury, Berkshire, RG145TA Registered Manager: Maria Williams	Tel: 01635 524035 Email: enquiries@yourserenity.co.uk www.yourserenity.co.uk	Domiciliary Care, Supported Living, Live in care



# Home Care Agencies

Contact information

## Homecare Agencies/Rehabilitation (Illness/Injury)

Care Agency	Contact details	Client Group
<b>Optalis - Short Term Support and Rehabilitation Team</b> Town Hall, St Ives Road, Maidenhead, Berkshire SL6 1RF	Tel: 0118 977 8600 info@opatalis.org www.optalis.org	Rehabilitation (Illness/Injury) Recovery and Reablement
<b>Recovery Rehabilitation Reablement (RRR)</b> Observatory House, 25 Windsor Road, Slough, Berkshire SL1 2EJ Nominated Individual: Mr Marc Gadsby	Tel: 01753 476590	Recovery, Rehabilitation, Reablement (Illness/Injury)

## Community Services - Substance Abuse

Care Agency	Contact details	Client Group
<b>Resilience (Windsor, Ascot, Maidenhead)</b> Reform Road, Maidenhead, Berkshire SL6 8BY Registered Manager: Ms Geena Virdee	Tel: 01628 796733 Fax: 01628 683358 admin@resilience-rbwm.org.uk Website: cranstoun.org/service/resilience	Community Services – Substance Abuse
<b>Turning Point</b> Elliman Resource Unit, 27 Pursers Close (off Elliman Avenue), Slough, SL2 5DL Registered Manager: Ms Alison Finlay	Tel: 01753 692548 START@turning-point.co.uk http://wellbeing.turning-point.co.uk/slough/	Community Services – Substance Abuse
<b>Via</b> 1 Station Road, Newbury Berkshire RG14 7LP	Tel: 0300 303 4554 west.berkshire@viaorg.uk www.viaorg.uk/services/west-berkshire	Community Services – Substance Misuse

## Hospice Support

Care Agency	Contact details	Client Group
<b>Sue Ryder Duchess of Kent Hospice</b> 22 Liebenrood Road, Reading, RG30 2DX	Tel 0118 955 0400 enquiries.berkshirewest@sue Ryder.org	Hospice support

## Need to amend your listing?

### Homecare owners and homecare agencies

If you need to amend your listing within this Berkshire Care Directory, please fill out the amendment form on the 'contact us' page here:

[www.octagon.org.uk](http://www.octagon.org.uk)



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### A Community of Care Partners

We believe that family is essential, and we welcome family members and care partners to visit any time. Pets are family too, so dogs are also welcome to join in the experience! Our community is a place for meeting like-minded people who share a love for life, embracing each day with enthusiasm and joy.

### Purposeful Living, Beautiful Surroundings

More than just a home, this residence is designed to foster meaningful connections and purposeful living. We offer spaces that encourage engagement and enjoyment, from communal lounges to quiet corners perfect for reading. Our landscaped garden is fully accessible, inviting people living with us to spend time outdoors, relaxing in nature or taking a gentle stroll among the flowers.

### Dining with Delight

All our meals are homemade, tailored to suit every taste and accommodate all dietary needs. Whether savouring a comforting classic or trying something new, our people (including the team) enjoy flavourful, nutritious meals prepared with care.

### Heart-Centered Care

Our dedicated team, selected for their emotional intelligence and compassion, is here to provide heart-centered care every day. They bring warmth, patience, and a deep commitment to each person's well-being, fostering a supportive and joyful atmosphere where everyone feels valued and respected. We support people who live with dementia and other conditions that may need the help of a nurse and care team. Our approach is of inclusivity and support – always.

### Live Your Way, Every Day

Here in Whitchurch-on-Thames, our care home is more than a place to live – it's a place to thrive. With inviting spaces, thoughtful design, and a community centred on great living, you can enjoy life to the fullest, in your way, every day.



# Enbridge House

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Enbridge House Care Home has been looking after the elderly for 33 years.

Established in November 1990, by sisters Karen Bolt-Lawrance and Mandy Plumb, the House boasts 17 beautifully decorated bedrooms with en-suite facilities. Set in the beautiful Berkshire countryside, the big manor house really is able to become a 'home-from-home' for all its residents. The Home is one of very few which are still independently owned and being a family business, the two directors are able to bring in Mandy's many years of nursing experience and balance that with Karen's finance background.

"Our home is family run and small, which in our opinion is what sets us aside from our

competitors. We know our residents inside out and our dedicated team of carers are all carefully selected by Mandy and myself. As owners of the business, we ensure that one of us, if not both are in the house every day of the working week (Mon-Fri), so any care or staffing issues can be dealt with immediately." – Karen Bolt-Lawrance

Enbridge House is very different to the larger care homes, it is able to operate with a less rigid routine and the Care Home's Manager, Claire Leech (RGN) ensures that the staff on duty work with a resident-led approach. Activities are structured around the residents, but there is a lot of listening to what each individual wants on that day and staff will then be mindful to facilitate this. Enbridge

House is fortunate to be able to keep their sole focus and support on the individual resident, and their individual care needs.

The house has flexibility to offer day care, short stay rehabilitation and long term care plans. Given its size, the home is usually operating a waiting list but available beds do become available from time to time.

If you are interested in visiting Enbridge House please contact the office on 01635 254 888 or visit our website [www.enbridgehouse.co.uk](http://www.enbridgehouse.co.uk). Enbridge House has recently joined Facebook, so you are able to find them on there if you search Enbridge House Care Home; the page is designed to give families an insight into the lives of the residents.

***For further details of our home, please call for a brochure:***

**01635 254888 • [klawrance@aol.com](mailto:klawrance@aol.com) • [www.enbridgehouse.co.uk](http://www.enbridgehouse.co.uk)**

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