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## Guidance Note - For Service Users

# Downland Day Centre

Burrell Road, Compton, Berkshire RG20 6NP

TEL: (01635) 578580

FAX: (01635) 578580

**Downland Day Centre for older people is located in a 'rollalong' building that is also used by the community when the day centre is not open.**

**It is open 3 days a week on Monday, Wednesday and Friday, except during Christmas and Bank Holidays.**

Which day is suitable for you?

- **Monday, Wednesday and Friday** is for older people with generic needs.
- The centre is not open during Christmas or Bank Holidays.

What areas of West Berkshire are covered?

The day centre provides services for people living in:

- |            |             |                |                      |
|------------|-------------|----------------|----------------------|
| • Compton  | • Chieveley | • Curridge     | • East & West Ilsley |
| • Beedon   | • Peasemore | • Hermitage    | • Leckhampstead      |
| • Aldworth | • Yattendon | • Brightwalton | • Hampstead Norreys  |

Transport

Transport is available on a limited basis and people are encouraged to use other means of transport where possible. There may be difficulties accessing your road / property with the buses.

Charges

There is a charge for attendance, transport and meals. You will be informed of the charges specific to you once you have been offered a place.

Capacity

The day centre can take 12 people each day.

## Attendance procedure

- Attendance is arranged following an assessment by a Care Manager or O.T. who will discuss your needs with you. As Downland Day Centre provides a range of services to meet differing needs it is important that people attend on the appropriate day.
- Once you have been offered a place at the day centre a written support plan will be agreed with you to ensure that your needs can be met. This will set out the support that staff will provide, including personal care and support with medication.

## Facilities

- The day centre has use of one large room, including a dining area.
- Downland Day Centre can accommodate people with physical disabilities. There is a bath and toilet suitable for people with disabilities (the bathing facilities can also be used by older people in the community).

## Activities

- A range of activities and outings are offered appropriate to the needs and wishes of service users on all days. These include crafts, exercise, music, card games, board games, quizzes, bingo, painting, books, sing-a-longs and reminiscence. Visiting musical and theatrical entertainers attend the centre throughout the year.

## Staff

- The day centre employs a team of suitably qualified and trained staff who are able to meet your needs and support the service. We also work with other professionals where appropriate, and encourage volunteers to complement the core service.
- The core staff team consists of a part time Senior Day Centre Assistant and Care Assistants / Drivers.